



Project management: from demonstration to post installation...



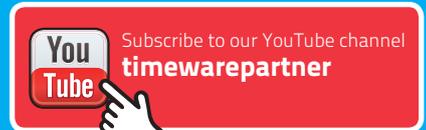
Generation Z...
Page 6



Hardware news...
Page 8



Out and about...
Pages 30-33



Subscribe to our YouTube channel
timewarepartner

Editor's comment...

Welcome to the eighteenth issue of insider, the official magazine for timeware® partners worldwide.

In this issue we introduce two new members of the timeware® team: A big welcome to both Oliver and Michelle. Oliver joins as a support technician and Michelle as a member of the customer liaison team.

Its been a very busy three months! We have upgraded several of the older Secugen sites to Suprema biometrics – a great choice with proven reliability. The development team have been busy with project Toronto, Suprema have launched the Facelite terminal and I have been working with a media company called No-Filter, producing a series of promotional videos highlighting the latest Suprema hardware product range.

A special welcome to Grantfen and ESS Systems, two new partners involved in the installation of Genetec systems.

As always, thank-you for your continued commitment to the timeware® brand and if you have any further questions, please don't hesitate to contact the team on +44 (0)1706 659368

Simon Birchall

Managing Director
timeware® (UK) Ltd

Genetec™

SUPrema
AUTHORIZED PARTNER

sage

Development Partner

Contents:

Page 2

Editors Comment

An introduction by the MD, Simon Birchall.

Pages 4 & 5

Partner Assist Days/Technicians Workshop

Latest updates and free food!

Pages 10-27

Getting things right

timeware® project management...

Pages 28 & 29

Lights, camera, action

Latest development videos...

Pages 30-33

Out and About

Pages 34 & 35

Development

Looking to the future...

Partner assist days...

We have allocated a number of days throughout the year as 'Partner assist' days where we can help partners with training, demos or pretty much anything related to timeware.

The event can be at your premises or we can hire a suitable meeting room if you want us to train several of your staff.

Remember that this is a free service. **Just contact Michelle in customer care to reserve a date now!**

January 2019

Friday 25th Partner assist day

**Sunday 27th January –
Saturday 1st February**

- visisure (West Africa)
timeware® 2019 training for
African agents.

February 2019

Friday 22nd Partner assist day

March 2019

Friday 29th Partner assist day
- AddTime Ltd

April 2019

Friday 26th Partner assist day

May 2019

Thursday 2nd – Grantfen Ltd
feature awareness training at
the Norton Grange, Rochdale.

Friday 25th Partner assist day

June 2019

Friday 28th Partner assist day
- Call now to reserve

July 2019

Friday 26th Partner assist day
- Call now to reserve

August 2019

Friday 23rd Partner assist day
- Call now to reserve

September 2019

Friday 27th Partner assist day
- Call now to reserve

October 2019

Friday 25th Partner assist day
- Call now to reserve

November 2019

Thursday 14th timeware® 2020
launch event at the Norton
Grange Hotel, Rochdale
OL11 2XZ

Friday 29th Partner assist day
- Call now to reserve

December 2019

Thursday 20th Partner assist
day - Call now to reserve

To reserve a Partner assist day, please contact Michelle Connolly in timeware® customer care on **customer.care@timeware.co.uk** or call **+44 (0)1706 659368**

Technicians workshops 2019...

The highly successful timeware® workshops continue into 2019! We have two remaining this year and each will be held at the Norton Grange Hotel, Manchester Road, Rochdale OL11 2XZ.

We will be posting workshop agendas on www.timeware.info nearer the time.

May 2019

Thursday 30th 10:30 - 14:30

August 2019

Thursday 29th 10:30 - 14:30

November 2019

Thursday 28th 10:30 - 14:30



Another great workshop.

To reserve a place at a timeware® workshop, please contact Michelle Connolly in timeware® customer care on customer.care@timeware.co.uk or call **+44 (0)1706 659368**

Generation Z are here to stay...

It was six months ago that we recruited Zack Dawson into the support department and as I mentioned in a previous magazine, the proposed business development plan requires that the support department adds a member of staff every six months. Enter Oliver Boulton!

Oli joined the team in April and will spend his first year office based before taking on 25% of the SLA2 annual upgrades from April 2020 onwards. Oli is being mentored by Matt Wilkinson who has over five years support experience and a depth of timeware® technical knowledge that's second to none!

As part of his training, Oli will be completing a 12 month part time Level 3 Infrastructure Technician course organised by NowSkills in Manchester. This course covers essential subjects such as the basic elements and architecture of computer systems, Cloud and Cloud Services and the importance of disaster recovery. The knowledge gained by completing this course will be an invaluable asset which and a massive to benefit to timeware® in the future.

Incidentally, both Oli and Zack were born in the 2000s which means I'm now beginning to feel rather old...



Oliver Boulton, the latest member of the timeware® support team.

**NOW
SKILLS**

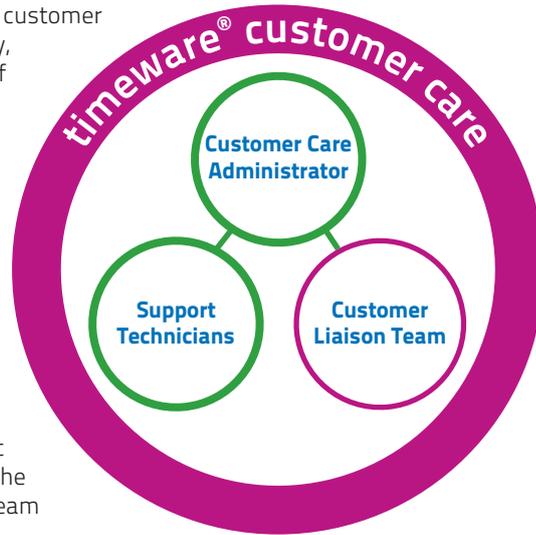
For more information about how NOW SKILLS could help your business recruit an apprentice, contact Zed Zarin on 0161 714 1410

Customer care continues to grow...

Michelle Connolly joined the customer care department in February, bringing with her a wealth of experience from a number of organisations including Rochdale Boroughwide Housing, Rochdale Metropolitan Borough Council and Ofsted. Employed primarily to help with the responsibility to take on some of the customer care calls, Michelle's superior administrative skills soon became apparent and within the first month she was assisting the projects team preparing quotes.

As I have mentioned in previous articles, timeware® customer care incorporates two significant departments, the technical support and customer liaison teams.

Michelle brings the number of people employed within timeware® customer care to 9.



Michelle Connolly

Attendance point supporting POE...

Does your client require an aesthetically pleasing attendance terminal incorporating Suprema biometric technology and power over ethernet?

If the answer is yes, then look no further than the Suprema BioStation A2.

The BioStation A2 combines the benefit of a new OP5 sensor and an improved Suprema fingerprint algorithm to provide unrivalled accuracy.

An enlarged sensing area and the introduction of new fingerprint capture and processing techniques such as adaptive gain control, distortion compensation and noise reduction allows BioStation A2 to reduce capture error rate in many different environments.

The BioStation A2 features Suprema's all new Live Finger Detection technology. Using a combination of proprietary optics and algorithm technology, BioStation A2 clearly distinguishes fake fingers to prevent any fraudulent activity.

The BioStation A2 can be used by upto 2,000 employees, each storing a primary and secondary fingerprint and features a world class, Quad Core CPU that enhances user experience by offering unrivalled matching performance, smooth graphics, and super-fast response.

The BioStation A2 ensures its premium status with modern, sleek yet solid look.

Supported badge formats include standard timeware® and HID.



BioStation A2

It's like a FaceStation, only smaller!

At last, the FaceLite is finally here! This device is a game-changer with enormous possibilities for non-contact biometric attendance and access control.

It's small form factor makes it ideal for internal turnstiles and office doors. This isn't IP rated so no external installations yet!

Suprema FaceLite is an extremely compact face recognition terminal, powered by Suprema's latest innovation in facial biometrics. FaceLite offers unrivalled matching speed, accuracy whilst maintaining the required high level of security. With Suprema's patented optic engineering, FaceLite achieves up to 25,000 lx of operating illuminance which in turn, brings all-around confidence regardless of lighting conditions. Packed in a compact and an ergonomically-designed structure, FaceLite provides exceptional performance and usability for diverse access control and time attendance projects.

The FaceLite is compatible with timeware® 2019 and can be ordered from the usual Suprema stockists.



The FaceStation 2's little brother - Suprema FaceLite...

Project management overview...



Liz Broadhurst



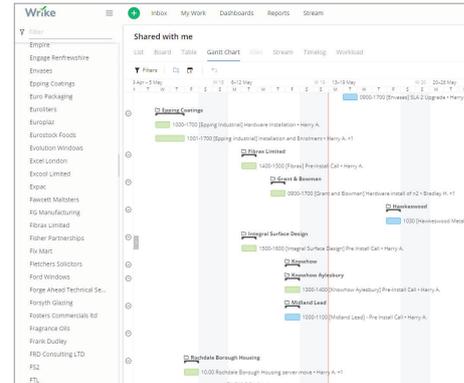
Mike Coope

The past two years have seen a major development in the way timeware® (UK) Ltd handles project management. The projects team are no longer responsible for organising annual SLA upgrades – that is now the responsibility of the customer care team. The projects team have been tasked with the job of coordinating all large existing customer system upgrades, existing customer expansions and one of our new business development strategies: timeware® feature awareness training for UK based Genetec partners.

The team consists of two staff members: Liz Broadhurst and Mike Coope, both long serving employees, both with differing skill sets.

The team, 'Projects', are passed all new enquiries and plan demonstrations, site surveys, produce quotations and plan the pre-installation meetings along with every process through to post-install.

timeware® (UK) Ltd currently has the capacity to process up to twenty large projects per year and it is the Project team's



WRIKE project planning software is an essential application at the heart of the timeware® projects team.

responsibility to ensure that every job is handled correctly within planned time-scales.

Projects use two cloud-based applications which they strongly recommend to all partners: **Wrike**, for company-wide collaboration and project management and **Quotient**, a super-intuitive online quoting package. Both app's have been in use now for over five years and have proved invaluable in the day-to-day running of the department.

Pre order phases:

- Step 1:** Demonstration
- Step 2:** Customisation meeting
- Step 3:** Site survey
- Step 4:** Quotation



Post order phases:

- Step 1:** Pre-installation meeting
- Step 2:** Bio enrolment
- Step 3:** Hardware installation
- Step 4:** Software installation
- Step 5:** Policy commissioning
- Step 6:** User training
- Step 7:** Post installation meeting

Step 1: Demonstration...



Dave Webb

or



Bradley Holt

or



Harry Archer

With the introduction of Suprema integration in timeware® 2019, the way in which we are able to demonstrate the timeware® product changed considerably.

Prior to 2019, the main focus was the software, but the introduction of Suprema hardware allows us to show a world-class, robust, hardware solution and discuss its merits as a key part of the overall demonstration.

The demonstration is one of the three 'pre-order' events, the second being the site survey and the third being an optional customisation meeting. Both are covered on pages 14-16.

The demonstration is initiated by the customer and we never provide a quotation before we've discussed their exact requirements as there are now far too many variables to predict an accurate figure.



We feel that the duration of the demonstration is very important and we aim to complete this in under two hours.

We qualify what the customer wishes to discuss and ensure that the laptop has an up-to-date test database populated with the correct number of employees and some interesting customisation points. Including good 'Return to work', 'overtime authorisation' and 'absence form event scripts' always triggers further discussion which in turn may lead to valuable customisation orders.

We always take copies of the latest sales brochure and the previous two copies of the timelines magazine.

Duration: approx' 2 hours.

The demo is broken into four parts:**Brief timeware® backstory**

Explain that timeware® is a wholly owned UK company with all development taking place in the UK by full-time employees.

Mention that over 30% of our customers have been using timeware® for over 15 years.

Mention that we are a Suprema Integration Partner and Sage Development Partner.

Product demo

Demonstrate the personal, absence management and attendance modules and then exporting and reporting.

Take care to highlight the customisation points.

Explain about the bio enrolment procedure, mentioning www.timeware.me and the multi-language support.

Project plan overview

Describe how the implementation of the system would be handled from the initial pre-installation meeting through to the post install.

After sales support

Discuss timeware® managed service.

Mention the timeware® community support site:
www.timeware.org

Briefly explain how the customer would log a fault or make a change request.

Mention the customer care calls and site visits and quarterly timelines magazine.

suprema INTEGRATION
PARTNER

sage

Development Partner

Step 2: Customisation meeting...



Dave Webb

or



Bradley Holt

or



Harry Archer

The purpose of the customisation meeting is to establish the customer exact bespoke requirements.

timeware's main USP is its powerful customisation facility and it is this unique attribute that sets us apart from the competition.

Duration: up to 3 hours

A customisation project starts in one of three places:

- 1.** The customer has a specific need in a certain area of the system which is identified by themselves.
- 2.** A timeware® specialist identifies requirement during a demonstration

wish triggers a customisation meeting.

3. At a customisation meeting we ask the customer to explain in detail their business methods and procedures relating to personnel, absence management, attendance, payroll and any manual connections to other computer applications. We then produce a report outlining our observations and we will make a number of recommendations on ways that the customer can improve their methods and procedures by utilising standard and customised features within timeware®.

There are many 'customisation points' within the timeware® system.

Here are some examples of minor customisation projects:

Absence Entitlement

Control special requirements for an employee's annual leave entitlement

E.g - Pro Rata entitlements based on customer requirements.

E.g - Employees can get entitlement from when they started rather than from holiday year.

Application Event

Run events that can trigger based on certain circumstances within timeware®

E.g - Export employees in to another system on client start up.

Break

Adjust when an employee is entitled to breaks within the shift.

E.g - A script can be written to automatically deduct breaks so employees won't need to clock Out/In for breaks.

E.g - Employee needs to work certain amount of hours to have a break.

Daily

Modify the output of hours on a day beyond the capabilities of the standard system.

E.g - Overtime approval for employees on a particular daily schedule.

Email

Send emails to employees/ managers under specific circumstances.

E.g - Email managers when absence has been booked via ESS.

Event Handler

Run specific events at preset times.

E.g - Email Report to managers.

Exports

Custom exports specific to the customer.

E.g - Export information from the software in to a workable excel document.

Form Event

Automatically fill out fields or force fields to be entered on forms throughout the system.

E.g - when booking a holiday for certain department, a form event script can allow you to know who else is off at that time in the same department. Will only allow (X) amount of employees off at one time.

Period

Apply specific rules for the production of weekly hours.

E.g - 40 physical hours need to be worked before an employee qualifies for overtime.

Sage Payroll

Perform an event when using the timeware® to Sage link.

E.g - Importing employees into timeware® from Sage.

Slider

Scripts that can be triggered by users at any point.

E.g - Locking all doors using timeware® Access Control.

Terminal Enquiry Agent

Functions are performed on the timeware® hardware that produce specific requirements.

E.g - showing employee as In/Out on screen of terminal when swiping.

To-Do List

Display bespoke fields within the users to-do list.

E.g - To ensure an employee has had an 11- hour gap between shift.

E.g - Display all employees when they have a set amount of entitlement remaining before their renewal date.

Step 3: Site survey...



Richard Broadhurst

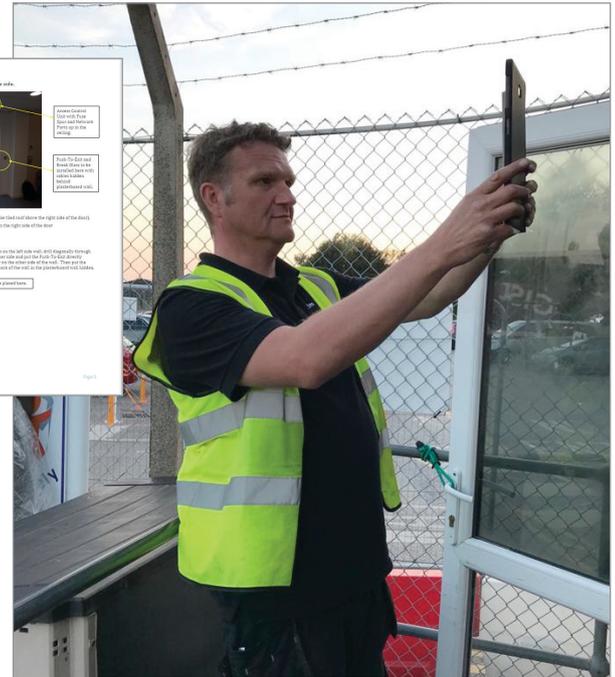
Accurate site surveys are an important part of the pre-order phase as it is at this point the technician can establish any potential hardware installation problems.

Each hardware installation technician is issued with a tablet and is expected to take a photograph of each attendance, access and fire alarm point. It is the technicians responsibility to determine the Suprema cable extension lengths and to identify the position of required comms and fused spurs.

Following the site survey, the technician submits a report covering all required hardware back to the projects team.

In an effort to maintain continuity, we try to ensure that the technician completing the survey is the technician selected to manage the hardware installation.

Duration: up to 2 hours.



Using a tablet to store location pictures and to make notes in the cloud.

Step 4: Quotation...



Liz Broadhurst



Mike Coope

We have standardised Quotient: Quoting Software as our preferred method of quotation production. We have been using the App for over three years now and find that it has a number of features that we now find invaluable.

Produced within 48 hours of final part of pre-order stages.

The dashboard provides a detailed overview of quotations. It includes a 'New Quote' button, a search bar, and a list of quotations with columns for title, date, and status. A detailed view of a quotation for 'Cranswick Gourmet Bacon' shows an introduction, a list of features (e.g., Attendance management, Access control, Job costing), and a price breakdown. A summary chart on the right shows a total of £8,674.65 in quotes accepted (6%) and £148,570.65 awaiting acceptance. A line graph below the chart shows the trend of quotations over time from April to May.

Quotation dashboard gives a detailed overview at a glance.

Co-ordinating the project...

Once the order has been received, the project management team liaise with the customer timeware® project lead to arrange the date of implementation of the key parts of the system: hardware installation, bio enrolment, software installation and then system configuration and training.

Project management team



Liz Broadhurst



Mike Coope

Step 1

Pre-installation meeting

System implementation team members...



Dave Webb



Bradley Holt



Harry Archer

or

or

...and bio enrolment specialist



Aaron Whitlam

Step 2

Bio enrolment



Aaron Whitlam

Step 3

Hardware installation



Richard Broadhurst

Steps 4, 5, 6 & 7

Software installation

Policy commissioning

User training

Post installation meeting



Dave Webb

or



Bradley Holt

or



Harry Archer

System implementation team members

Step 1: Pre installation meeting...



Dave Webb

or



Bradley Holt

or



Harry Archer

and



Aaron Whitlam

This meeting is attended by a member of the implementation team and the bio enrolment specialist.

The Project Management team send the customer a document called 'Preparing for you pre installation meeting', which outlines all of the major points of discussion to be addressed during the pre-installation meeting. The implementation technician then follows the pre-installation document discussing IT requirements, Personnel policies, Attendance work patterns including overtime rules. Absence management policies are discussed and the technician interprets how the customer intends to use the system. At this stage, the technician would also discuss in detail bespoke scripts, exports and reports and produce a programming specification for the development team.

The bio enrolment specialist is also present for part of the meeting for two reasons: to explain how the enrolment of all the staff should take place and to identify the different nationalities working at the company to help him provide the necessary www.timeware.me flyers in the relevant languages.

Duration: up to 6 hours.



The more time spent with the customer, the better the results.

Step 2: Bio enrolment...



Aaron Whitlam

Ensuring that your customer's staff and contractors are enrolled effectively is a no-brainer!

The enrolment process involved attending site at the start or end of each shift.

The project planning team work with the customer to build an enrolment schedule ensuring that all groups of employees and contractors were processed. To provide the best service possible means that we have to be prepared to visit the site at any time of the day, on any day of the week.

Once the bio-enrolment phase is completed, we then begin the bio-testing phase. This is very important because we then prove that each fingerprint uniquely identifies the employee or contractor as the Suprema device compares their fingerprint against all those registered.

I cannot stress highly enough the importance that the bio-enrolment and bio-testing phases have on the overall project.



Bio enrolment: an essential element of the system preparation.

Implementing a biometric system smoothly and effectively requires the backing of all people involved, from the part-time staff to the board of directors. As each employee experiences how accurate and efficient the Suprema device functions, their faith in the system and trust in the overall solution will make the implementation much easier.

Duration: dependant on number of staff, between 1 and 15 days.

We are always looking at ways of improving the bio-enrolment phase and earlier this year we developed www.timeware.me as a multilanguage website for the employees of the businesses implementing the biometric timeware® workforce management solution.

The site currently provides a description about the biometric enrolment process and clarifies common concerns.

Languages supported include English, Polish, Latvian, Romanian, Ukrainian, Armenian, Urdu, Punjabi, Hungarian and Welsh!

We are currently developing a video to be accessed from this site that will provide a more detailed explanation of the process and will reaffirm just how secure that data is once captured.



Assisting employee buy-in.

Step 3: Hardware installation...

The hardware installation team are technicians responsible for the installation of all Suprema hardware, timeware® access control unity, fire monitors and assembly points.

When working on a project, the team will refer to the site survey notes prepared by the team lead.

The team utilise the Suprema device PSU and the Suprema wall mounts developed by timeware® on every project.

A neat installation is extremely important. You will never see a timeware® installation where the devices are plugged into a 3 pin wall plug or where the network cable can be unplugged!

Duration: approx 1 day per door/turnstile or up to 3 attendance points.



Suprema is now the go-to hardware for all new and upgrade projects.

Step 4: Software installation...



Dave Webb

or



Bradley Holt

or



Harry Archer

Server

A member of the implementation team is responsible for installing timeware® Professional on the customer's server.

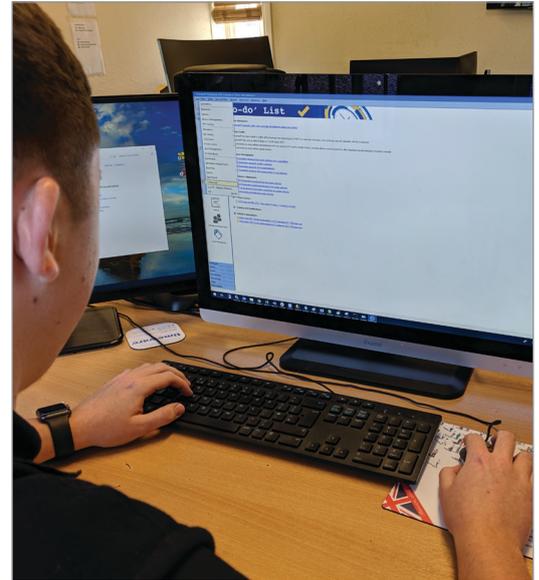
The technician will download the latest version of timeware® from www.timeware.info, install the application suite and use the application manager to create the databases on the SQL server.

If the customer requires the ESS, it is the technicians responsibility to ensure that IIS has also been installed.

Client

The technician is also responsible for installing timeware® on up to three separate clients. We strongly recommend that enterprise class installations utilise (remote desktop connections), RDCs for client installs. Multiple client install create much more network traffic that RDCs and may have an adverse effect on system performance. We must remember that the annual upgrade must be completed as efficiently as possible and spending time upgrading multiple clients is very inefficient.

Duration: up to 1 day.



Always recommend RDCs to the customer.

Step 5: Policy commissioning...



Dave Webb

or



Bradley Holt

or



Harry Archer

The successful implementation of the policy commissioning stage is crucial. The technician uses their pre installation notes to complete this task as any mistakes could adversely affect the way in which the timeware® system performs. We would typically spend up to 3 days commissioning the system although larger projects can sometimes take up to 10 days for effective configuration.

The policy commissioning is the implementation of all the customer's rules that have been identified from the pre install. It will require the system implantation specialist to setup relevant modules, notifications, exports and reports that is required for the project.

Duration: dependant on system size, between 1 and 3 days.



From personnel import...

During the policy commissioning we typically complete:

Personnel Import

Setup of Period Schedules

Setup of Daily Schedule

Setup of Absence entitlement and absence reasons

Configure User permissions setup Users

Terminal policy setup

Remuneration policy setup

Any software customisation Implementation

Depending on the requirements identified, there may be Import and export tools the technician uses to bulk upload data or extract data required from other systems such as sage to make the installation of the new timeware® system more efficient. During the policy commission we want the system to be full installed and setup ready to pass over to the customer for our training phase and on site support.



to software customisation implementation...

Step 6: User training...



Dave Webb

or



Bradley Holt

or



Harry Archer

With the introduction of timeware® managed service, the training stage of each project has become much easier to complete. We no longer allow the customer to change the system settings meaning that the training officer can concentrate solely on teaching users how to use the functions required in the day to day running of the system.

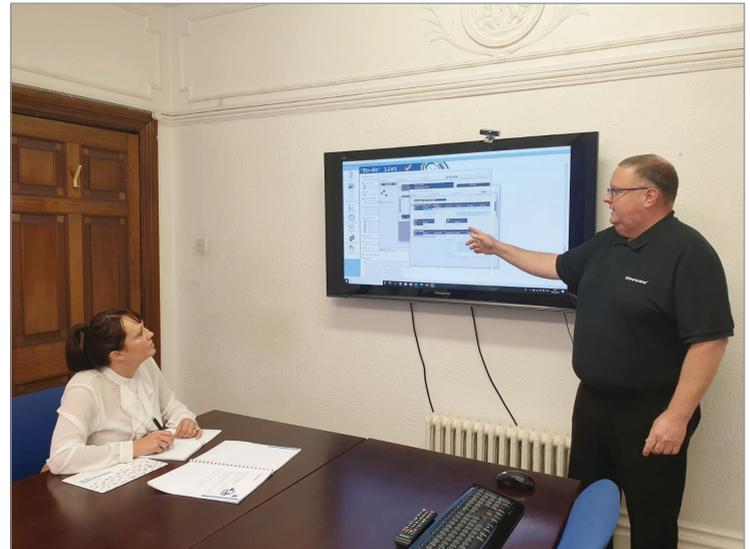
Operator training

Personnel.
Absence Management.
Attendance.
Reporting & Exporting.

Administrator training

Introduction to the community support centre, www.timeware.org and to timeware® support administration.
Logging a fault.
Making a change request.
Annual upgrade.
Customer liaison visits.

Duration: dependant on system size, between 1 and 2 days.



Short training sessions with ample breaks.

Step 7: Post installation meeting...



Dave Webb

or



Bradley Holt

or



Harry Archer

We plan for the post installation meeting to take place approximately 30 days after the timeware® system goes live and only when the customer is happy with the timeware® solution.

Any minor bugs and training issues are handled by the support department well before this meeting.

If we can confidently ask the customer if they believe that their money has been well-spent, then we know it's the right time for the post installation meeting!

Duration: up to 2 hours.



The end of the project!



Nathan Price
Technical Director

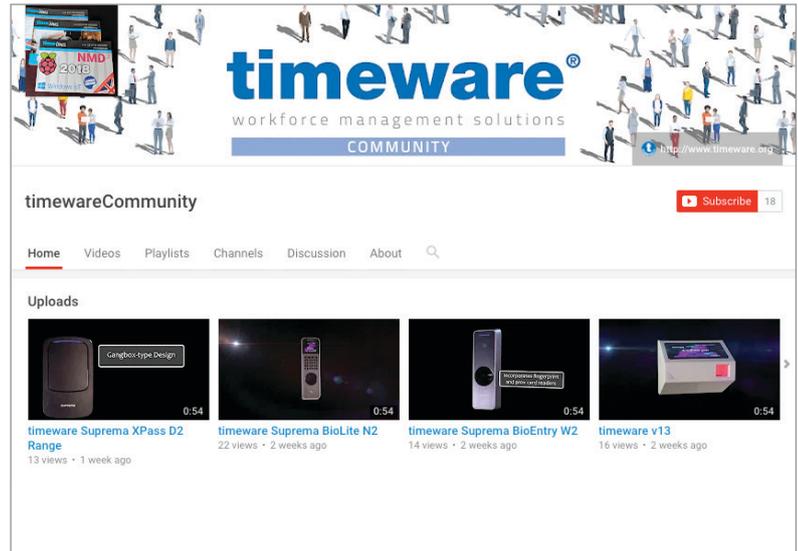
New Suprema promo videos...

Six new promotional videos have been created for us by NoFilter, a multimedia company based in Manchester.

These videos cover the current range of Suprema equipment including the FaceStation 2, BioLite N2, BioEntry W2, BioEntry P2, timeware® v13 (incorporating the Suprema Slim bio reader) and the XPass D2 range of proximity readers.

The videos have been submitted to our community channel and appear via links in our online quotation system, quotationApp.

If you are interested in talking to NoFilter about creating your own promotional videos, Phil Cooper can be contacted on +44 (0)7828 034336.





Suprema
FaceStation 2

timeware® – Suprema
FaceStation 2



Suprema
BioEntry P2

timeware® – Suprema
BioEntry P2



Suprema
BioLite N2

timeware® – Suprema
BioLite N2



timeware v13

timeware® v13



Suprema
BioEntry W2

timeware® – Suprema
BioEntry W2



timeware® – Suprema
XPass D2

Out and about...



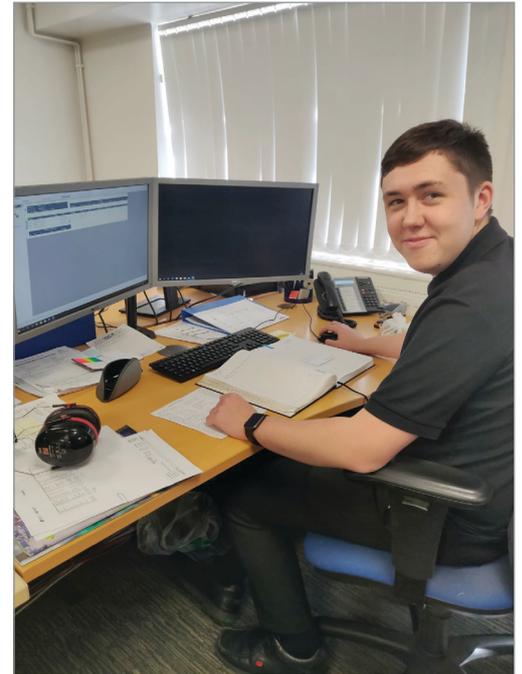
Matt Wilkinson and Nathan Beveridge preparing for a workshop video.



Richard replacing a legacy access system with timeware®.



Bio enrolment in full swing at Trowel Garden Centre.

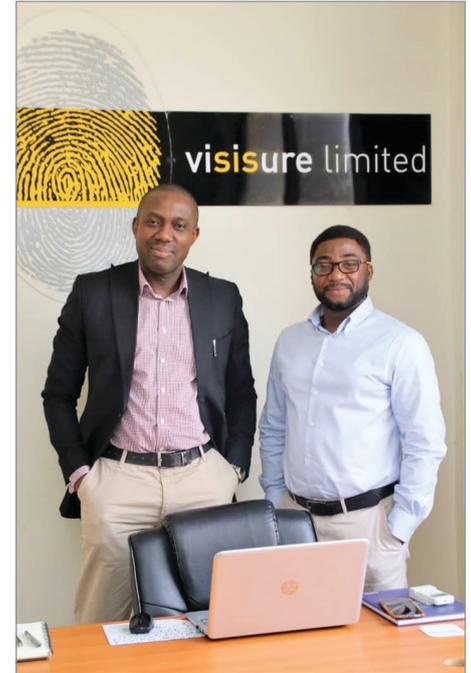


Zack Dawson at PP Plasma completing his first SLA2 upgrade.

Out and about (a little bit further)...



The roadshow in Motherwell led to three upgrades to Managed Service.



Tochukwu Nwosu General Manager Afrisec Distribution & Consulting with visisure MD, Lordson Abasa-Addo.



The timeware® social event at Fazenda in Manchester: A great night for a great team! Well done on another great six months...



Bradley Holt looking like a 1890's chimney sweep and Aaron Whitlam doing an impression of Winston Churchill.

.NET5

timeware® 2020 can trace its roots back almost 20 years to when we first began developing timeware® 6, the long awaited replacement for our best-selling T&A system, timeware® 5. There have been many changes over the years as new modules were added. At each development, the latest Microsoft technologies were applied and now, as part of project Toronto, we are finally bringing the different technologies into alignment as we re-write the whole application over the next four years.

A big part of product development is the ability to build in longevity. The development over the next four years will provide the timeware® application with a solid foundation ensuring that product will be around for another twenty years!

timeware® Professional 2040 – now that’s an interesting thought...



v13
.NET Core 1



Windows 10 based device
.NET Core 2.2



ESS
.NET framework 4.x



TWC
.NET framework 4.x



Mobile Worker App'
Java



timeware® app'
.NET framework 4.7

By 2023

Windows 10 based device
.NET 5



Project Toronto
.NET 5



ESS Go
.NET 5



ESS
.NET 5



TWC
.NET 5



Tokyo platform...

The v13 may be dead but the Tokyo platform is alive and kicking!

As we have mentioned many times before, timeware® (UK) Ltd is a software company specialising in integration and customisation. Major hardware development is no longer required as we now have access to massive range of ready made solutions.

Did you know that the Tokyo platform can run on any device that supports Windows 10? This means that you could turn a Kiosk PC into an ESS point in your customers cafeteria. How about taking an IP67 ruggedized PC and turning it into a shop-floor job costing terminal? Maybe your customer requires a smart looking touch screen in reception for its flexitime staff – drop Tokyo onto a sleek looking panel PC and presto, the smartest attendance / ESS point on the market!

What make's the Tokyo option even more attractive is the fact that it supports Suprema biometrics. The BioMini Slim S usb module plugs into the host device to provide an unrivaled world class biometric solution.

The v13 is dead – long live the Tokyo platform...



SUPREMA

BIOMETRICS

Developed for;

Windows 10 IoT

Windows 10 (kiosk mode)



Suprema Cable Extension

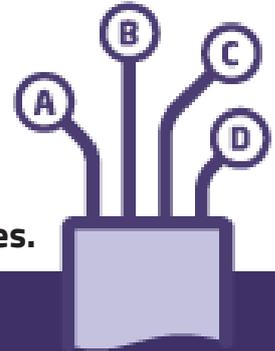
Professionally prepared cables designed specifically for Suprema devices.

UK Electronics worked closely with NMD3 on the design of their Suprema device PSU and we are now able to offer compatible cable extensions to compliment this product.

Cable lengths between 3 and 10 metres are available.

All cables finished with Molex headers.

Contact the manufacturing department for more details.



UK Electronics

Comprehensive Electronics Capability

Schofield House, Lion Mill Yard, Fitton Street,
Royton, Lancashire, OL2 5JX

0161 626 4117

manufacturing@ukelectronics.co.uk



Follow
us on Twitter
@timewarepartner



www.timeware.info

This site is the hub for timeware® Partners. Visit this site regularly to keep up to date with everything timeware®.

You
Tube

Subscribe to our YouTube channel
timewarepartner



■ timeware® partner news

Our twitter feed is updated several times a day with information about installations and developments. Follow us and we will re-tweet your timeware® stories to the timeware® Partner community.

■ timeware® partner articles

Keep up to date with interesting stories and excerpts from the insider magazine.

■ Partner assist program

A list of dates in 2019 that you can book free of charge. timeware® staff are available to train your staff or help with complex installs.

■ Documents

A list of downloadable .PDF documents that may help with demonstrations, installation and technical questions.

■ Downloads

Get a copy of your re-branded software from here!

■ Project stages

A new page that outlines the various stages associated with a timeware® install.

Brand development

TA Design offer a comprehensive service specialising in brand development, website design, magazine and catalogue design.

We have worked with timeware® for over twenty years, developing their brand identity, websites, documentation and market presence. Along the way we have also developed our own skill set to suit their specialist requirements.

We now design the touchscreen themes to a stage where they are ready for instant upload to the terminal and have assisted timeware® with the look and development of the latest software, personalising it and much more for many of the Associate Partners.

Opposite are a few examples of some of the items that we produce for timeware®.

Custom
touchscreen
terminal
themes from
£80
+VAT

Website development
Re-branding & exhibitions
Logos & advertising
Touchscreen theme designs
Brochures & stationery
Software development



2019



advertorial

TWC

timeware® web client



200 bikes Monthly target

40 bikes to target

Top 3 bike builders, based on number of bikes built

1 John Trudgeon Bikes built 18	2 Sarah Mills Bikes built 13	3 Mike Mustgoe Bikes built 11
---	---	--

80%

of target



Contact

general enquiries: **+44 (0)1706 659368**

community support: **+44 (0)1706 658222**

The timeware® partner website is available at
www.timeware.info

Next edition of insider:

August 2019

Customisation

