

timeware®
insider

**LAUNCH
EDITION**

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www.timeware.info

The official magazine for timeware® partners worldwide

Issue 16 - November 2018

timeware®

suprema

INTEGRATION PARTNER

sage

Development Partner

Genetec™



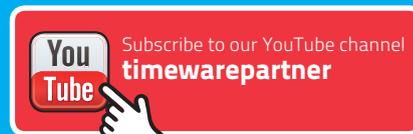
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Editor's comment...

Welcome to the sixteenth issue of insider, the official magazine for timeware® partners worldwide.

Its November again and that means just one thing - its time for the latest software release!

The past twelve months have seen some incredible changes within our company as we improved our business model, moved away from 'home grown' hardware and aligned ourselves with Suprema, one of the worlds leading developers of biometric technology.

timeware® Professional 2019 incorporates a number of small but very important improvements including up to date security updates, the Suprema and Genetec integrations and the exceptional new 'Script tags' feature.

2019 is also the first version to support an integrated face recognition solution in Suprema's FaceStation 2. We are also very proud of our work with Genetec as we are the first company to develop an attendance integration to this world leading security system.

As we look to the future, I firmly believe that the business relationships with Suprema and Genetec will enable timeware® to grow at an unprecedented rate into the 2020s and beyond.

Finally, thank-you for your continued commitment to the timeware® brand and if you have any further questions, please don't hesitate to contact the team on +44 (0)1706 659368.

Simon Birchall

Managing Director
timeware® (UK) Ltd

“ Strategic partnerships play an instrumental role in our continued success... ”

Genetec™

SUPrema INTEGRATION PARTNER

sage

Development Partner

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Looking to the future...



Partner assist days...

Once again, the partner assist days proved highly popular throughout 2018 with partners booking timeware® staff for many different reasons. Based on this success and as part of our continued commitment to provide free assistance to all timeware® partners, we have allocated nine dates in 2019 that can be booked for any timeware® related event.

New starters need assistance? Support team members need retraining on aspects of the absence management module? Salesmen require help with a complex demonstration?

Call Karl in customer care to reserve a date now!

Sunday 11th - Sunday 17th February 2019 - visisure (West Africa) timeware® 2019 training for African agents.

Friday 29th March 2019 - Call now to reserve

Friday 26th April 2019 - Call now to reserve

Friday 31st May 2019 - Call now to reserve

Friday 28th June 2019 - Call now to reserve

Friday 26th July 2019 - Call now to reserve

Friday 23rd August 2019 - Call now to reserve

Friday 27th September 2019 - Call now to reserve

Friday 25th October 2019 - Call now to reserve



Mesape Sube and Simon Birchall

To reserve a Partner assist day, please contact Karl Briggs in timeware® customer care on **customer.care@timeware.co.uk** or call **+44 (0)1706 659368**

Technicians workshops 2019...

The highly successful timeware® workshops continue into 2019! We have four planned for next year and all will be held at the Norton Grange Hotel, Manchester Road, Rochdale OL11 2XZ.

The next workshop will explore the latest security updates, the Suprema and Genetec integrations and the exceptional new 'Script tags' feature plus all of the minor updates included in the latest version.

We will be posting workshop agendas on www.timeware.info nearer the time.

February 2019

Thursday 28th 10:30 - 14:30

May 2019

Thursday 30th 10:30 - 14:30

August 2019

Thursday 29th 10:30 - 14:30

November 2019

Thursday 28th 10:30 - 14:30



Free food for all attendees



Norton Grange Hotel

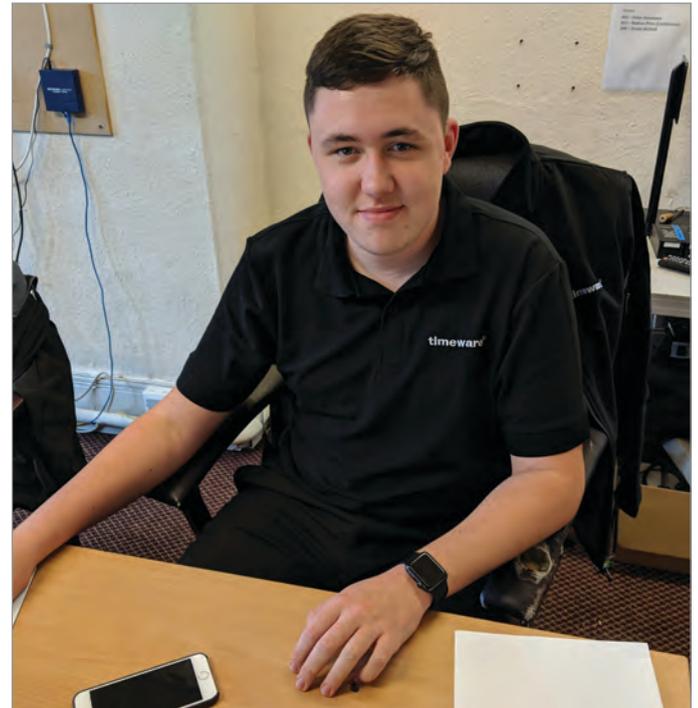
To reserve a place at a timeware® workshop, please contact Karl Briggs in timeware® customer care on customer.care@timeware.co.uk or call **+44 (0)1706 658222**

New members of staff.....

With revenue from customer support contracts reaching 50% of the annual turnover and an ever increasing take-up of our managed services facility, the importance of maintaining and improving the support department has never been greater.

As part of our policy of continuous development, we made the decision to expand the support department by two members of staff at six monthly intervals for the next three years. This policy will ensure that by 2022, the support department will consist of two team leaders, each responsible for three support technicians. We believe that a department of eight staff should be sufficient to easily provide managed service support for our largest 400 customers with enough spare capacity for the forecasted growth attributed to the upcoming Genetec and Suprema integration projects.

The first of the new intake of support technicians is Zack Dawson who joined us at 16 years old through our recruitment scheme at Bury College in Greater Manchester. After a two week office based induction, Zack was seconded to the Field Technician team to gain some 'real-world' experiences of hardware installation. Returning back to the office to gain software experience, Zack is now participating in the timeware/Bury College 'education at work' scheme, studying for his level 2, (then level 3), ICT Professional Competence, Web, Software & Telecoms apprenticeship whilst beginning to learn all aspects of support for timeware's extensive workforce management solution.



Zack Dawson joins the team as trainee support technician

A major contributing factor to the current success of the timeware® application is its customisation points and the ability for the company to create a truly unique solution for each client. At the time of writing, each timeware® installation has an average of three customised scripts which means the demand on the development team is now greater than ever.

Add this to the fact that the deadline for the development of project Toronto is drawing ever closer and that there is a growing demand for additional external app's such as Mobile ESS and it is obvious that a major improvement within the development team was not only a requirement but was absolutely essential.

As the timeware® development model changes and we move away from 'home grown' hardware the emphasises is now firmly based on the rapid development of a myriad of software features that satisfy the needs of our customer's users, their employees and our worldwide business partners.

In October 2018 we employed our latest recruit, Mathew Holcroft, who joins the development team with a degree in Video Games Development. Mathew will be tasked with completing the Mobile ESS, scheduled for release in November 2019. This in turn will enable the lead developer, Nathan Price, to concentrate on completing project Toronto which is a prerequisite to us remaining competitive as we move into the 2020's.



Mathew Holcroft, timeware's latest member of the programming team.

What's new in timeware® Professional 2019...

Summary

This year's release is the first in a series of software launches that will see fewer cosmetic improvements as we prepare the groundwork for project Toronto due to be launched in 2023. All of the work completed this year was essential - the untested and unprofessional launch of the revised bio readers by Secugen in January was on one hand devastating yet a blessing in disguise as it forced us to migrate to Suprema, one of the leading bio tech companies in the world. We also needed to improve several aspects of timeware's security and you will find that many IT managers will welcome the improvements made within this release. The Genetec integration project was essential as it was required our largest customer whose support contract is now worth over 15% of timeware's annual turnover.

Here are the major improvements, further details of which can be found on the following pages:

timeware® v13

Following last year's delay in releasing the timeware® v13, I am happy to announce that after extensive testing, the terminal is now ready for the launch.

timeware® 2019 supports the new v13 terminal which can run on customer's networks alongside legacy terminals.



Suprema integration

timeware® 2019 sees the complete integration of the Suprema Facestation 2, the BioLite N2, the BioEntry W2 and Bioentry P2.

SUPREMA INTEGRATION
PARTNER

Event handler

timeware® 2019 now supports additional event handler functionality.

**Genetec integration**

timeware® 2019 integrates with the Genetec Security Centre. This feature is protected by a software licence key.

Genetec™

Absence management

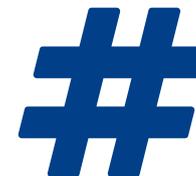
timeware® 2019 supports additional filters in the absence management module to improve usability.

**Security**

timeware® 2019 now utilises TLS 1.1 & 1.2 encryption. This provides the latest security updates and enhancements.

**Customisation Icons**

timeware® 2019 includes Customisation Icons, a feature that will improve support problem/resolution time.



timeware® v13 terminal...

I know it's taken a little longer than expected, but here it is, the timeware® v13 - the most powerful and customisable data collection terminal that we have ever developed.

The v13 is now available to all partners and incorporates the Suprema Slim bio reader and a timeware® proximity reader as standard.

The v13 is the correct choice for customers that require a SmartBooking® feature, a flexitime solution that displays balances at the attendance point, customers that have special customisation requirements or customers that simply need a job costing or cost centring device.

Utilising an ARM processor and Windows 10 Core, this device is fast, flexible and capable of performing any number of specialist functions due to its customisation capabilities.



- Device:** timeware® v13
- Use:** Attendance / Job Costing / Cost Centre recording
- Rating:** No IP rating
- Location:** Offices, Canteen Area
- Special features:** ESS, SmartBooking®, Fully Customisable.
- Prox:** Various

Suprema integration...

Finished, tested and put into work at over twenty test sites. No unofficial third party integration here! Users of timeware® can now benefit from the 'Bentley' of biometrics! Suprema integration has arrived and what a difference it makes! You now have access to a face recognition terminal, the FaceStation 2, an IP67 rated vandal proof reader, the BioEntry W2, a high quality indoor reader, the BioEntry P2, and a very stylish attendance option in the BioLite N2. And always remember that finger bio templates from the W2, P2 and N2 are compatible with the new v13 terminal.

Suprema is now an integral part of the timeware® ecosystem - it's time to move up in the world...



Device: Suprema FaceStation 2
Use: Attendance / Internal access
Rating: No IP rating
Location: Offices
Prox: Various



Device: Suprema BioLite N2
Use: Attendance / Access / Assembly
Rating: IP67
Location: Offices, wash-down areas, open-air workshops, external walls
Prox: Various



Device: Suprema BioEntry P2
Use: Access / Assembly
Rating: No IP rating
Location: Offices, reception, cafeterias, dry workshops
Prox: Various



Device: Suprema BioEntry W2
Use: Access / Assembly
Rating: IP67/RK09
Location: Offices, wash-down areas, open-air workshops, external walls, public areas
Prox: Various



t9-0730 Suprema USB BioMini desktop enroller

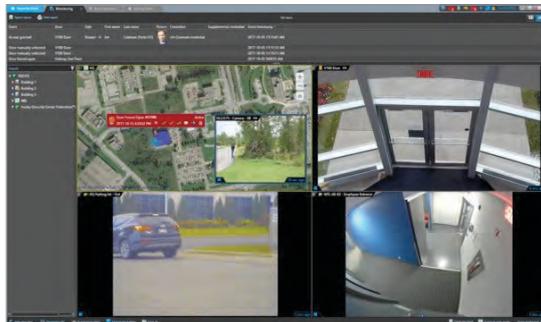
Genetec integration...

A huge recent development on timeware® Professional 2019 is the introduction of the Genetec Security Centre Integration...!

Genetec is a well-known company that provides IP security systems ranging from access control right up to video surveillance, all displayed in an easy to use and intuitive format.

We've developed a link between Genetec and timeware® which enables both systems to function side by side. An example of this might be a customer that has Genetec Access Control, but timeware® Attendance. The link would enable a user to set up an employee in timeware® and have that directly add a new employee to Genetec (and visa versa).

The end product is two systems that fluidly work side by side in sync with each other.

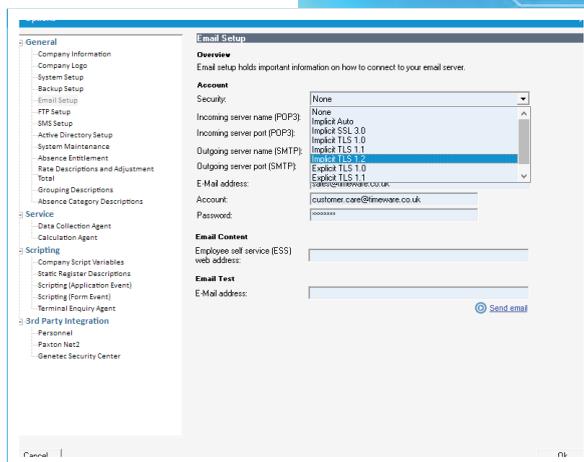


Security updates...

With increased cyber threats targeting companies in recent years several of our customers and suppliers have asked for us to increase security within the software. We answered a few versions ago with password encryption, but we hadn't taken it far enough.

We've now added full support for TLS 1.1 and TLS 1.2 encrypted emails from timeware® Professional 2019.

Much of the data that gets sent via emails from timeware® is vital, but more importantly needs to be GDPR compliant. This update solves that with the introduction of TLS support.



Event handler & Absence management enhancements...



At timeware®, we want our users experiences to be as easy as they can be without compromising on quality.

After several requests from various customers and suppliers, we have in timeware® Professional 2019 added in the option to schedule exports directly from the event handler which previously was only an option for reports. These exports will be automatically ran at set times, on set days, and send them directly to your emails.

Another improvement we've made is to the Absence Management screen and the addition of various filters. Again, several customers had requested features such as the ability to hide un-authorized absences from the calendar or show declined absences. We've listened and added these as features to the software in timeware® Professional 2019!

		Daily Totals							Weekly Totals			
		Mon	Tue	Wed	Thu	Fri	Sat	Sun	Total Hours			
Employee ID	Surname	First Name	Payroll No.	Workings								
6	Birchall	Simon	100	FULL TIME	13:00	12:30	11:15	13:30	13:45	00:00	10:15	74:15
7	Drice	Nathan	101	Office Manager	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
8	Korzanov	Peter	102	Warehouse Manager	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
9	Broadhurst	Liz	103		10:45	11:30	24:00	16:45	19:30	00:00	00:00	122:30
10	Burnill	Martin	104	FULL TIME	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
11	Rush	Mary	105	FULL TIME	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
12	Webb	Dave	106	ON SITE FULL TIME	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
13	Broggi	Joe	107		00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
14	Hardwick	Joe	108	FULL TIME	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
15	Holt	Bradley	109	ON SITE FULL TIME	44:15	26:30	30:30	19:30	21:45	00:00	00:00	142:30
16	Svensidge	Nathan	110	FULL TIME	20:30	12:45	12:30	24:00	22:30	02:30	00:00	145:45
17	Warburton	Jordan	111	FULL TIME	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
18	James	Jean	112	PART TIME	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
19	Conway	Sharon	113	PART TIME	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
20	Coop	Michael	114	FULL TIME	12:45	11:45	23:00	24:00	09:00	00:00	00:00	119:45
26	Williams	Matthew	115	ON SITE FULL TIME	12:45	12:00	21:30	21:30	21:30	00:00	00:00	144:00
27	Burnill	Sarah	116	PART TIME	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
32	King	Josh	117	PART TIME	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
33	Broadhurst	Richard	118	CONTRACTOR	10:30	12:15	00:00	11:00	00:00	00:00	00:00	33:45
37	Aspinall	Daniel	119	FULL TIME	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
40	Jayson	Walter	120		08:00	09:00	09:00	09:00	08:30	00:00	00:00	43:30
41	Chickson	Nell	121		08:00	08:00	09:00	07:30	07:30	00:00	00:00	39:00

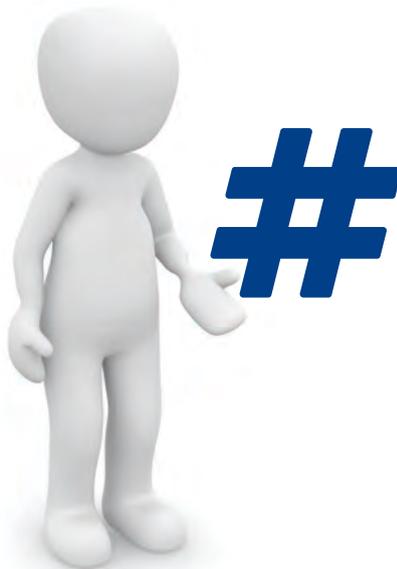
Customisation Icons...

Over recent years we've noticed an increasing frequency of bespoke requirements with our customers. Systems are becoming much more complex, unique... and difficult to support! This has led us in to designing a way for users and support technicians to easily be able to identify at a glance what any script is doing at any certain point in the system.

You may want to quickly look at a daily schedule and have a description of what the script does that is attached to it. We've added a link which once highlighted will tell you exactly what the script in place does (or if they have a bespoke one!).

Another example would be the Absence Form Event used when booking an absence. This will tell you any checks or conversions that are in place e.g. if holiday category is entitlement checked.

All of this is designed to make the system that little bit easier to support and manage...!



Description: [Absence Booking] Standard
Script type: Form Event

Object: [(General)] Proc: (declarations)

```
'Bradford factor options
Private Const ENABLE_BRADFORD_FACTOR As Boolean = True 'Enable Bradford
Private Const BRADFORD_FACTOR_CATEGORIES As String = "1,2,3,4,5,6,7,8,
Private Const BRADFORD_FACTOR_THRESHOLD_RED As Long = 5000 'threshold
Private Const BRADFORD_FACTOR_THRESHOLD_AMBER As Long = 3000 'threshold

'Entitlement period options
Private Const ENABLE_ENTITLEMENT_PERIODS As Boolean = True ' Enable En
Private Const ENTITLEMENT_PERIOD_CATEGORIES As String = "0,1,2,3,4,5,6

Private Const ENABLE_ROLLING_ABSENCE As Boolean = True 'Enable a rolli
Private Const ROLLING_ABSENCE_CATEGORIES As String = "0,1,2,3,4,5,6,7,
Private Const ROLLING_ABSENCE_MONTHS As Long = 12 ' Number of months t

'Sufficient entitlement check options
Private Const ENABLE_SUFFICIENT_ENTITLEMENT_CHECK As Boolean = True 'E
Private Const SUFFICIENT_ENTITLEMENT_CATEGORIES As String = "0,1,2,3,4

Private Const ENABLE_USER_OVERRIDE As Boolean = True 'Allow a user to
Private Const USER_OVERRIDE_CATEGORIES As String = "0,1,2,3,4,5,6,7,8,
Private Const ENTITLEMENT_OVERRIDE_USERS As String = "Admin" ' Users th

'Tactical Absence Options
Private Const ENABLE_TACTICAL_ABSENCES As Boolean = True ' Enable Tact
Private Const ENABLE_TACTICAL_DECLINED_ABSENCES As Boolean = True ' En
Private Const TACTICAL_ABSENCE_CATEGORIES As String = "0,1,2,3,4,5,6,7

Private Const ENABLE_TACTICAL_BIRTHDAY_ABSENCE As Boolean = True ' Ena
Private Const TACTICAL_BIRTHDAY_CATEGORIES As String = "0,1,2,3,4,5,6,

Private Const ENABLE_TACTICAL_BANK_HOLIDAY_ABUSE As Boolean = True ' E
Private Const TACTICAL_BANK_HOLIDAY_DESCRIPTION As String = "Bank Holi
Private Const TACTICAL_BANK_HOLIDAY_ABUSE_CATEGORIES As String = "0,1,

Private Const ENABLE_TACTICAL_EVENT_LIST As Boolean = True 'Enable che
```

**Nathan Price**

Technical Director

Latest product development videos...

Its the same story every year - the final months before the November product launch are always very busy as we rush to include features that the support team say are going to make a massive, positive impact on both our partners and timeware® users. This year was no exception. Having spent the majority of the year developing the Suprema and Genetec integrations and then introducing a series of security patches, both Matt Wilkinson and Nathan Beveridge insisted that we needed to add exporting and emailing from the event handler or in their words, 'the world would end!' So we included them: along with a couple of other useful features.

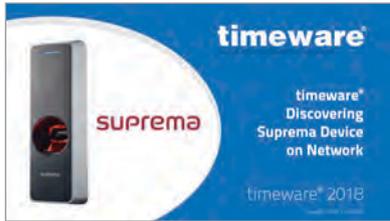
As we've mentioned before, we try to post new videos each week and we would like you to subscribe to our YouTube channel, timewarepartner, to receive notifications of our video updates.

If you have any suggestions for types of videos that you think, would be useful, we would appreciate you sharing your ideas with us.

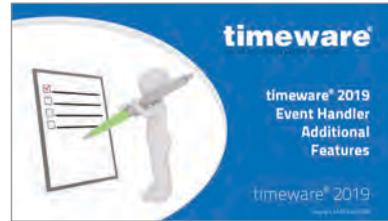
I hope you find the videos informative.



v13 with HID Reader



Discover Suprema Devices on your Network



Event Handler Additional Features



Genetec Integration



Absence Management Improvements



Security Features



Customisation Icons



Karl Briggs

Customer Liaison Team...

The cumulative benefits of organising roadshows...

Throughout 2018 we organised a number of marketing events to raise the profile of the company and its products to our two distinct customer market sectors: for our partners we held four workshops, ten partner assist days and a product launch and for our end users we once again held a series of four roadshows at various venues around the country.

In this article, we wanted to share with you our concept behind the roadshows to enable you to consider whether organising them for your own customers would be beneficial?

We measure the success of roadshow events by the sales received from attending companies and we are pleased to state that for the year of 2018, the total 'non-support' revenue exceeded £30k. Remember that this figure includes orders received within the year in question from attendees and does not take into account sales that were achieved in the following financial year.



Target attendees

SLA1's with an annual support income of less than £900 are the ideal target attendees and at the beginning of 2018 these constituted around 41% of our entire customer base. Remember that these customers are not part of the SLA2 annual upgrade process and in some cases may be on versions that are over six years old. Customers on old versions of software create a number of problems: support becomes difficult and the risk of migration to alternative systems becomes greater the older the version becomes. Encouraging SLA1's to attend roadshows with a view to upgrading, which in turn changes their status to SLA2, is the aim behind the marketing campaign.

The customer service and support admin teams combine to form the marketing team and initially identify areas of the country where we see clusters of SLA1 customers. Next a local Best Western

hotel venue is located with event facilities to hold up to 20 attendees with internet and audio/visual support. Price is important - we normally pay around £300 for the room hire included refreshments and pastries! We promote each event through the community website and via customer care calls. We always invite at least one SLA2 to each event to strengthen the mix of customers present.

At each roadshow we have four timeware® staff members: a main speaker, a secondary speaker and laptop operative, someone to take meeting notes and finally a 'meter and greeter'!

The meeting agenda is a 'recap of new features' covering the range of attendee versions. we demonstrate the latest hardware and always talk about speed and security improvements. The event is limited to no more than two and a half hours including Q&A.

The aim of the event is to stimulate interest in a more specific demonstration at the customer's offices which in turn will lead to a quotation for software and hardware upgrades along with a quote for support. Ultimately the aim is to ensure that the client's support annual support revenue exceed £900 per annum which means they fall within the scope of an SLA2 which benefits from free annual software upgrades.



Out and about...



Bradley Holt installing a Suprema BioEntry P2 reader at Sheringhams Fine Foods.



A neat timeware® attendance and access control installation for Toyota in Melton Mowbray.





Kirsty from Envases with Liz Broadhurst from timeware® at the recent South Wales roadshow.



Always use the right tool if your want the job completed on time!

Out and about (a little bit further)...



Celebrating the implementation of the timeware® system at the Damang Goldfields site.



Mesape and Lordson discussing the Suprema integration.



timeware® Professional and Suprema's BioLite N2 and make a triumphant entry into French Speaking African Countries through MECLA Company Ltd, Douala - Cameroon.



Mesape, Lordson and Simon Birchall.

Project Toronto - timeware® 2023...

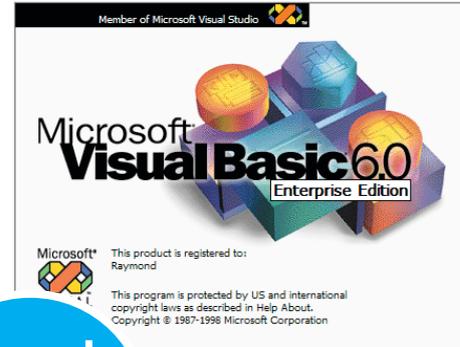
What is Toronto? I hear you ask, and why is it so important?

Well Toronto is a long-term project that has been in the planning stages for many, many years - and for some very good reasons!

To explain about the back-story, we have to look at the origins of our core application. timeware® 2019 is based on timeware® 2018 which in turn was based on 17 etc. This relationship stretches right back to the crazy days of timeware® 6 which was initially conceived around 1999 as an SQL alternative to timeware® 5.

Now the coding language used in timeware® 6 was VB6, a cutting edge language which Microsoft had released a year earlier in March 1998. As the years rolled by and the timeware® application grew into the behemoth that we know and love, deep-down in the engine room of timeware, the original nuts and bolts are still held together by VB6, a massively outdated language, no longer supported by Microsoft but still able to run in Windows - for the time being!

Unconfirmed Microsoft sources have indicated that VB6 will still run within Windows until 2024 whereupon VB6 based programs will simply stop working meaning no more timeware!



VB6 by Microsoft

Brand new in 1998



Rover 75



Nokia 5110

OK, enough horror stories - calm down and concentrate on project Toronto!

Toronto is the project name given to the process of re-writing timeware® in a new language. C# (pronounced C Sharp) has been chosen and over the past few years we have been planning the conversion process. There are many different aspects to the timeware® application to consider: the services, the client app', the report engine and most importantly the scripting engine to name but a few!

The process of converting timeware® has taken several years to plan because as well as the conversion, we have to consider our yearly upgrades and the company growth. We can't stop developing for three years while we re-write the timeware® program.

The conversion is now under way and the planned release date is November 2023. When the new version of timeware® is released, it will initially look identical to the old version, but beneath the surface, the old vb6 technology will have been replaced with the latest C# development available. We will then have a massive array of tools available that will enable us to continue developing this amazing product well into the 2020's...

Self driving
electric cars...



Get
ready for
2023



Smartphone with holographic displays...

Microsoft Visual C#

Mobile ESS for IOS and Android...

The mobile worker app' released alongside timeware® 2016 received a tremendous welcome with over 250 companies around the UK purchasing licences for their staff to book in and out remotely. As with all great developments it wasn't long before suggestions for improvements were being emailed through to the timeware® support team.

Mobile worker features:

- Book In
- Book Out



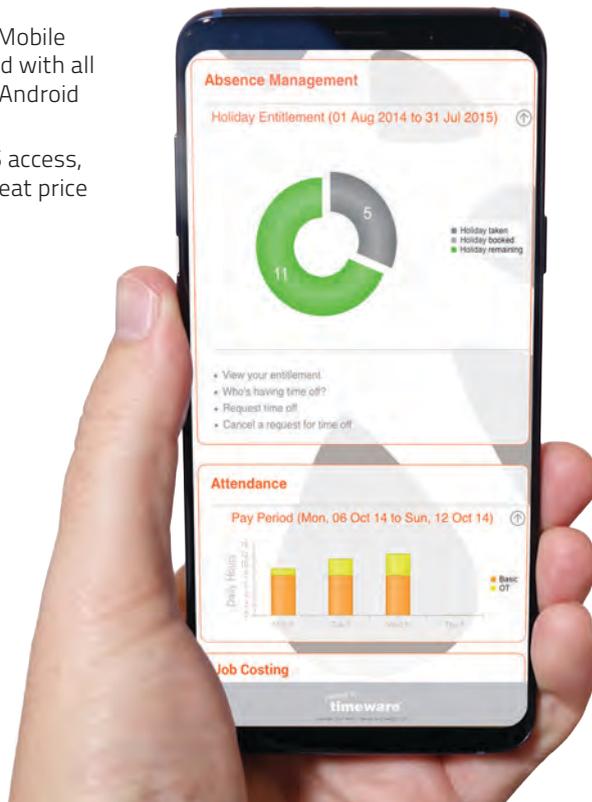
Mobile worker app' circa 2016

Now three years later and work has already begun on the Mobile ESS, a direct replacement for the Mobile worker app' packed with all the features of the standard ESS but available for IOS and Android smartphones and tablets.

Considerably easier to configure than enabling remote ESS access, we expect a greater take-up of this new app' with some great price breaks for appealing to all markets.

Mobile ESS features include:

- Book In
 - Book Out
 - Flexi-Balance Check
 - Holiday Entitlement Check
 - Holiday Request
 - Holiday Request Cancellation
 - Schedule Rota view
- and many more features...



Mobile ESS 'app
planned for 2020

www.timeware.info

This site is the hub for timeware® Partners. Visit this site regularly to keep up to date with everything timeware®.

■ timeware® partner news

Our twitter feed is updated several times a day with information about installations and developments. Follow us and we will re-tweet your timeware® stories to the timeware® Partner community.

■ timeware® partner articles

Keep up to date with interesting stories and excerpts from the insider magazine.

■ timeware® roadmap

This is our development plan for the year and includes information about the project Tokyo beta-site installations.

■ Partner assist program

A list of dates in 2019 that you can book free of charge. timeware® staff are available to train your staff or help with complex installs.

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■ Documents

A list of downloadable .PDF documents that may help with demonstrations, installation and technical questions.

■ Downloads

Get a copy of your re-branded software from here!

■ Project stages

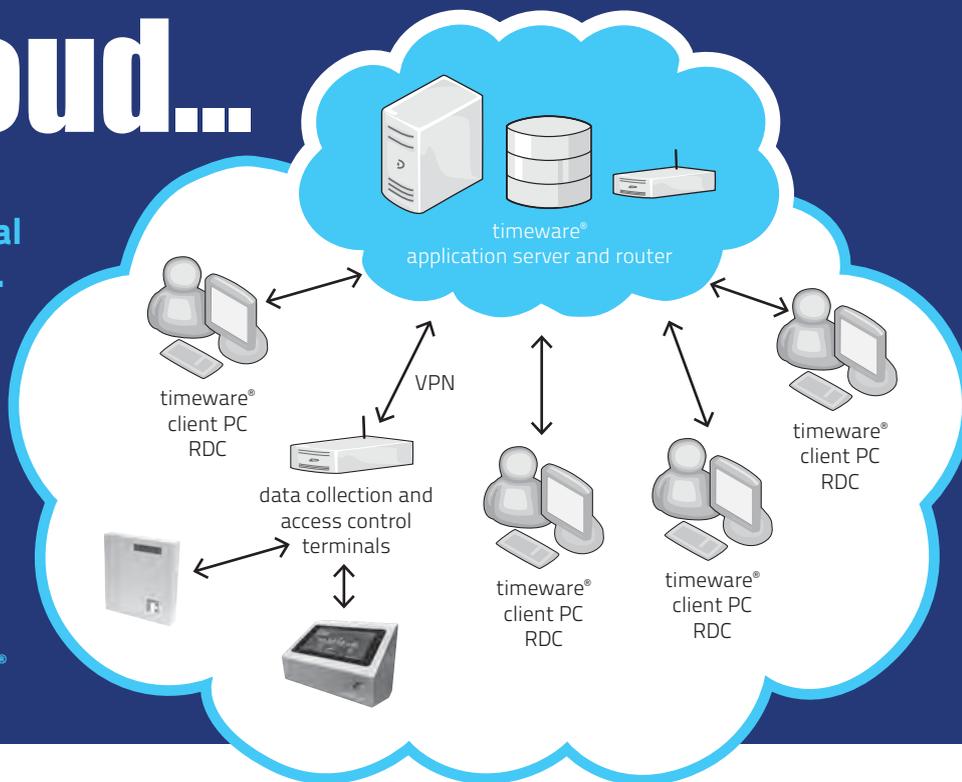
A new page that outlines the various stages associated with a timeware® install.

In the cloud...

**timeware® have appointed
WORKPLACE LIVE as their official
cloud services solution provider.**

The development team have worked with WORKPLACE LIVE on a number of successful projects where timeware® has been installed in a cloud server accessed by clients using RDC's. timeware® attendance terminals and door controllers are connected to the cloud using a VPN.

Partners wishing to discuss the benefits of converting their timeware® system to a cloud based solution can contact timeware® customer care on +44 (0)1706 659368.



WORKPLACE LIVE Ltd

7th Floor, Davis House, High Street, Croydon, CR0 1QE
Phone 0208 543 3322 Email info@workplacelive.com



Brand development

TA Design offer a comprehensive service specialising in brand development, website design, magazine and catalogue design.

We have worked with timeware® for over twenty years, developing their brand identity, websites, documentation and market presence. Along the way we have also developed our own skill set to suit their specialist requirements.

We now design the touchscreen themes to a stage where they are ready for instant upload to the terminal and have assisted timeware® with the look and development of the latest software, personalising it and much more for many of the Associate Partners.

Opposite are a few examples of some of the items that we produce for timeware®.

Custom
touchscreen
terminal
themes from
£80
+VAT

Website development

Re-branding & exhibitions

Logos & advertising

Touchscreen theme designs

Brochures & stationery

Software development



2019



advertorial

TWC

timeware® web client



100 bikes Monthly target

40 bikes to target

Top 3 bike builders, based on number of bikes built

- | | | |
|---------------------------------|-------------------------------|--------------------------------|
| 1 | 2 | 3 |
| | | |
| John Trudgeon
Bikes built 13 | Sarah Mills
Bikes built 13 | Mike Mustgoe
Bikes built 11 |



time lines
The official magazine for the timeware® community

+44 (0)1706 659368
www.timeware.org

Issue 30 - August 2018

The future's here and it's made in Manchester.

The new timeware® v13 terminal...

80% of target

timeware®
PARTNER

Welcome to the official website for timeware® partner worldwide

Important Information
timeware® 2019 launch - Thursday 15th November
Will now be held at the Norton Grange Hotel, Manchester Road - Carlisle, postcode DL1 2JZ

timeware® modules include: Personnel, Absence Management, Attendance, Access Control, Asset Management, Reporting, Mobile Worker, To-do List & Dashboards, Payroll, etc.



ESS
Employee Self Service

Absence Management
Absence and Holidays - Unit zero. Ut la

Contact

general enquiries: **+44 (0)1706 659368**

community support: **+44 (0)1706 658222**

The timeware® partner website is available at
www.timeware.info

Next edition of insider:

February 2019

timeware® access control



Partner launch of timeware® Professional 2019

at the Norton Grange Hotel,
Manchester Road, Rochdale OL11 2XZ

November 15th 2018

with technical workshop on November 28th 2018



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