

2018

NMD 3

Windows IoT



Visitor
module...
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ISO bio-templates
now standard...
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Out and about, (a
little bit further)...
Pages 24-27

Editor's comment...

Welcome to the twelfth issue of insider, the official magazine for timeware® partners worldwide.

Its November again, the most important month in the timeware® calendar. It's the launch of timeware® 2018 and what a year it has been...

This has been one of the strangest development years in the 30 odd year history of NMD. The emphasis this year has changed from the original planned software development to the rapid prototyping of the brand new Tokyo platform that in turn will enable us all to beat the competition with an unprecedented level of customisation not only through software scripting points but from a totally flexible and programmable data collection device.

Not interested in a new quality terminal? If 'cheap as chips' is your motto then don't worry because we've added some great new software features that will help you to convince your customers to upgrade and to help maintain that all important revenue stream of support maintenance.

The most important feature is the new timeware® visitor centre, the TVC, which as promised, is completely free of charge. This is a fully functioning web-based app that provides an effective solution for managed and unmanaged reception areas.

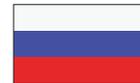
We've also done some work with the chaps at Suprema and integrated their W2 reader into the timeware software to provide an IP69/RK08 biometric 'front-end' for access control.

There are lots of minor mods that you've all been asking for so grab a coffee and turn the pages to find out what 2018 has in store for you!

Simon Birchall

Managing Director
timeware® (UK) Ltd

“ 2018:
the birth of
the Tokyo
platform... ”



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Land of the rising sun

Tokyo is here, get ready to move up a gear...

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New module for 2018

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A little bit of history

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Out and about

timeware® installations from around the world

Partner assist days...

These were a great success in 2017 with the partners booking timeware® staff for many different reasons. Based on this success and as part of our continued commitment to provide free assistance to all timeware® partners, we have allocated eleven dates in 2018 that can be booked for any timeware® related event. New starters need training? Salesmen need reminding about certain system functionality? Need help with a tricky demonstration or simply need your car washing?

January 2018

Friday 26th

February 2018

Friday 23rd

March 2018

Friday 30th

April 2018

Friday 27th

May 2018

Friday 25th

June 2018

Friday 29th

July 2018

Friday 27th

August 2018

Friday 31st

September 2018

Friday 28th

October 2018

Friday 26th



Give Charlotte Kavanagh a call to reserve a date.

First come first served. (it was a joke about the car wash!)

***Broadfield Hotel, Sparrow Hill, Rochdale, Lancashire, OL16 1AF.**

To reserve a Partner assist day, please contact Charlotte Kavanagh in timeware® customer care on **customer.care@timeware.co.uk** or call **+44 (0)1706 659368**

Technicians workshop 2018

The workshops are back! We have four planned following the launch of timeware® 2018 and all will be held at the Broadfield Hotel in Rochdale.

The workshops will explore, amongst other things, the new Tokyo platform, the TVC, Suprema integration and all of the the minor updates included in their latest version.

We will be posting an agenda on www.timeware.info nearer the time. Please book your places with Charlotte Kavanagh ASAP.

February 2018
Thursday 22nd

May 2018
Thursday 31st

August 2018
Thursday 30th

November 2018
Thursday 29th



Free food for all attendees



Broadfield Hotel, Sparrow Hill, Rochdale, Lancashire, OL16 1AF.

To reserve a place at a timeware® workshop, please contact Charlotte Kavanagh in timeware® customer care on **customer.care@timeware.co.uk** or call **+44 (0)1706 659368**

New members of staff.....

September saw the introduction of the new 'Device Test Department' within timeware® and with it the creation of a new, full time role. Karl Briggs is a welcome addition to the team as and is responsible for testing all devices manufactured and supplied by timeware® to both trade and end users.

Karl's background included 16 years at Virgin Trains, first as a customer service assistant, then being promoted to Service Manager. Karl's claim to fame is being instrumental in the testing and introduction of the enhanced trolley service for standard class.

After a chance meeting with timeware's® MD, Simon Birchall, (in First Class!), Karl managed to negotiate a sponsorship deal for his under 7's Rugby League team at Wigan St Judes. This close tie with timeware® culminated with Karl being offered the new role in August of this year.

timeware® new test procedures can be found on www.timeware.info



Karl 'every pound's a prisoner' Briggs in the new Device Test Department.

timeware® is currently experiencing rapid growth and it was obvious to the Directors that an experienced accountant was required to assist with the additional workload and future expansion plans.

Craig is the latest timeware® recruit and joins us as a qualified ACT accountant with 12 years accountancy background and invaluable experience in streamlining the bookkeeping procedures of several £5m+ turnover North West based firms.



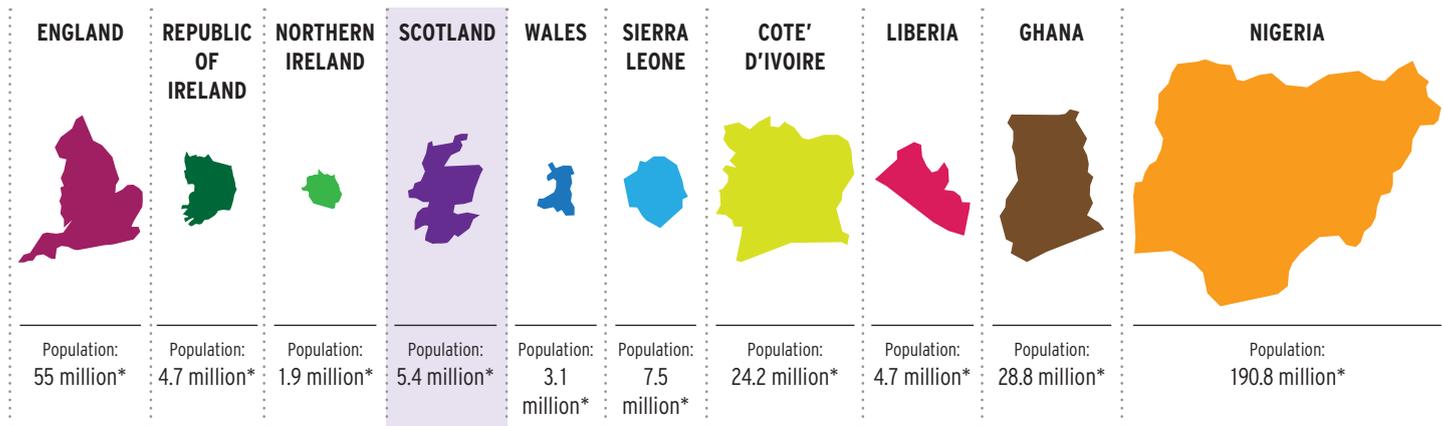
Craig 'bean counter' Healey, timeware® accounts department.

Country in focus: Scotland...

Scotland is a country that is part of the United Kingdom and covers the northern third of the island of Great Britain. It shares a border with England to the south, and is otherwise surrounded by the Atlantic Ocean, with the North Sea to the east and the North Channel and Irish Sea to the south-west. In addition to the mainland, the country is made up of more than 790 islands, including the Northern Isles and the Hebrides.

The Kingdom of Scotland emerged as an independent sovereign state in the Early Middle Ages and continued to exist until 1707. By inheritance in 1603, James VI, King of Scots, became King of England and King of Ireland, thus forming a personal union of the three kingdoms. Scotland subsequently entered into a political union with the Kingdom of England on 1 May 1707 to create the new Kingdom of

timeware® regions:



Great Britain. The union also created a new Parliament of Great Britain, which succeeded both the Parliament of Scotland and the Parliament of England. In 1801, Great Britain itself entered into a political union with the Kingdom of Ireland to create the United Kingdom of Great Britain and Ireland.

In 1997, a Scottish Parliament was re-established, in the form of a devolved unicameral legislature comprising 129 members, having authority over many areas of domestic policy. Scotland is represented in the United Kingdom Parliament by 59 MPs and in the European Parliament by 6 MEPs. Scotland is also a member of the British–Irish Council, and sends five members of the Scottish Parliament to the British–Irish Parliamentary Assembly.

UK Business Counts (2016)

Scotland (Numbers)	
Micro (0 To 9)	153,645
Small (10 To 49)	17,560
Medium (50 To 249)	2,730
Large (250+)	690
Total	174,625



Scotland	
Alba (Scottish Gaelic)	
	
Flag	Royal Banner
Motto: "In My Defens God Me Defend" (Scots) ^[a] "In my defence God me defend"	
Anthem: Various ^[b] Predominantly "Flower of Scotland"	
 <p>Location of Scotland (dark green) – in Europe (green & dark grey) – in the United Kingdom (green)</p>	
Languages	English
Recognised languages ^[c]	British Sign Language Scots Scottish Gaelic

Formation	
• Established	9th century (traditionally 843)
• Union with England	1 May 1707
• Devolution	19 November 1998
Area	
• Land	77,933 km ² (30,090 sq mi) ^[8]
Population	
• 2016 estimate	5,404,700 ^[9]
• 2011 census	5,313,600 ^[10]
• Density	67.5/km ² (174.8/sq mi)
GVA	
• Total	2015 estimate £127 billion ^[11]
• Per capita	£23,685 ^[11] Note: Figures do not include revenues from adjacent North Sea oil and gas.
GDP (nominal)	
• Total	2013 estimate \$245.267 billion ^[12]
• Per capita	\$45,904 ^[12] Note: Figures include revenues from adjacent North Sea oil and gas.
Currency	Pound sterling (GBP; £)



Why did we spend over a year developing the Tokyo platform?...

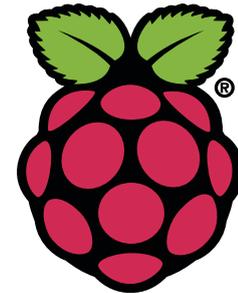
To put it simply, because the current platform, the circuit design and programming language, does not meet the specification that the company requires for future developments.

The existing platform has worked well for the past 31 years but all good things must come to an end and 2018 sees the replacement of the v12 PCB by the v13 incorporating the Tokyo platform.

Why phase out the v12 so quickly?

It had become evident over the past 24 months that the existing platform was too restrictive with a number of projects being postponed or cancelled due to potential problems during development. WiFi, the Notification Centre, ISO bio-templates and SmartBooking 2.0 could not realistically be developed on the v12 and so the decision was made to replace the platform as quickly as possible. Although we have missed the end of year deadline for sales to partners, from 1st December timeware® will be installing v13 in all upgrades and new projects. The v12 will no longer be available after 31st March 2018 and the launch date for the trade is one day later on 1st April (no joke!) 2018.

NMD³

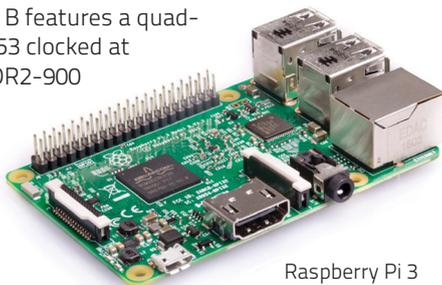


What are the main parts of the Tokyo platform?

There are three distinct elements that make up the Tokyo platform: Raspberry Pi 3, Windows 10 Core and a 'hat' PCB from NMD3.

The processor:

The **Raspberry Pi 3** Model B features a quad-core 64-bit ARM Cortex A53 clocked at 1.2 GHz with 1GB of LPDDR2-900 SDRAM, and the graphics capabilities provided by a VideoCore IV GPU. Over 14,000,000 Raspberry Pi's have been sold since its release in February 2013.



Raspberry Pi 3

The operating system;

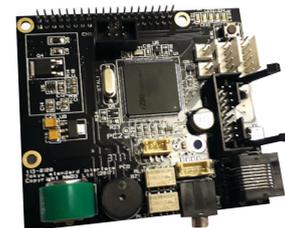
Windows 10 Core IoT has been designed specifically for use in small footprint, low-cost devices and IoT scenarios. It is a rebranded version of Microsoft's earlier embedded operating systems, Windows Embedded. This operating system is a sub-set of the one used in desk-top PCs.



Windows 10 Core on a microSDHC card

The interface 'hat' PCB and the application software:

NMD3 provide the PCB that enables the Raspberry to interface with data-collection specific items such as ISO biometrics, clock & data / wiegand readers, RTC and operational battery backup. NMD3 also provide the application software that combines the power of the PI, the accessibility of the **NMD3** hat PCB all encapsulated by the safe surroundings of the Windows 10 core operating system.



NMD3 HAT interface

What does this all mean?

In simple terms, the v13 terminal is very quick and is capable of running software that looks just as good as the main timeware® application. It means that the development cycle for new features will be greatly reduced as the device has standard interfaces such as USB & HDMI.

It means that in effect, there are three companies developing the product, the Raspberry Foundation, Microsoft and NMD3.

Get ready for the next stage in the evolution of the NMD range of products.

The new v13 Tokyo terminal at a glance...

**NEW FOR
2018**

Specification:

- **SoC:** Broadcom BCM2837.
- **CPU:** 1.2 GHZ quad-core ARM Cortex A53 (ARMv8 Instruction Set).
- **GPU:** Broadcom VideoCore IV @ 400 MHz.
- **Memory:** 1 GB LPDDR2-900 SDRAM.
- **USB ports:** 4.
- **Network:** 10/100 MBPS Ethernet, 802.11n Wireless LAN.
- Bluetooth 4.0.



▪ Stereo output

▪ Blue-LED highlight of proximity reader area

- Screen Dimensions: 194mm x 110mm x 20mm (including standoffs)
- Viewable screen size: 155mm x 86mm
- Screen Resolution 800 x 480 pixels
- 10 finger capacitive touch.

- Secugen U20-WR reader
- Image capture 0.2 ~ 0.5 sec with Smart Capture™
- Supported Fingerprint Templates: SecuGen Proprietary, ISO/IEC 19794-2

- Samsung 32GB Evo Plus SD Flash Card incorporating Windows 10 IoT Core

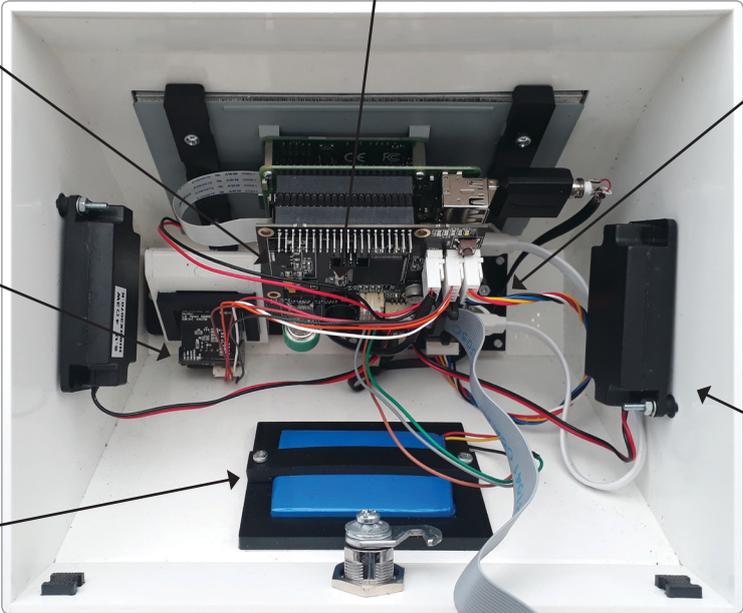
- NMD3 standard interface PCB incorporating RTC, battery management, proximity and bio reader inputs.

- 125Khz EM4000 proximity reader

- Secugen U20-WR reader
- Image capture 0.2 ~ 0.5 sec with Smart Capture™
- Supported Fingerprint Templates: SecuGen Proprietary, ISO/IEC 19794-2

- Stereo speakers

- Trickle charge 10 minute battery backup for device organised shutdown.



Scheduling a meeting...

At last, timeware® 2018 sees the launch of the visitor module, the latest feature to be provided as an integral part of the UK's leading workforce management solution!



The timeware® visitor centre (TVC) comprises of two browser based parts, the first allows meetings to be scheduled by an employee for themselves, or by a secretary for a number of employees. The second part is used in either an attended reception by a receptionist or in an unattended reception by the visitor upon arrival.

When scheduling a meeting, the user can select the location, date, time, reason for meeting and multiple attendees. New attendees can be created 'on the fly' and once the user submits the meeting details, a confirmation email is sent to all attendees.

A full history of all meeting and all attendees is available for reporting and exports.



Registered to Demo IPHO 2018 | Welcome Matthew Wilkinson | Log Out | Tuesday, 14 November 2017

TVC timeware® visitor centre

Dashboard | Manage Priorities | Manage Time Statuses | User Policies | Employee Policies

Visitor Dashboard

Print Badges

Today | 14 - 16 November 2017 | Day | Full Week | Month | Agenda | November 2017

14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
<p>12:00 to 13:00</p> <p>Health check (Office) Visitor: Alan Ford;</p>																
<p>12:30 to 13:30</p> <p>Board Meeting (Office) Employee: Nathan Beveridge;</p>																
<p>17:00 to 17:30</p> <p>Monthly meeting (timeware UK) Employee: Nathan Beveridge;</p>																

December 2017

January 2018

Registered to Demo iPro 2018 Welcome Matthew Wilkinson | Log Out | 

TVC timeware® visitor centre Tuesday, 14 November 2017

Dashboard Manage Priorities Manage Time Schedules User Policies Employee Policies

Visitor Dashboard

Print Badges

Today 14 November 2017 Day Full Week Month Agenda

November 2017

MON	TUE	WED	THU	FRI	SAT	SUN
1	2	3	4	5		
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

December 2017

MON	TUE	WED	THU	FRI	SAT	SUN
4	5	6				
11	12	13				
18	19	20				
25	26	27				

January

MON	TUE	WED	THU	FRI	SAT	SUN
1	2	3				
8	9	10				
15	16	17				
22	23	24				
29	30	31				

Today

12:00 - 13:00 Health check (Office)

14:00 - 15:00 Board Meeting (Office)

18:00 - 19:00 Monthly meeting (timeware UK)
Owner: Matthew Wilkinson (User)
Employee: Nathan Beveridge (iPIS)

Registered to Demo iPro 2018 Welcome Matthew Wilkinson | Log Out | 

TVC timeware® visitor centre Tuesday, 14 November 2017

Dashboard Manage Priorities Manage Time Schedules User Policies Employee Policies

Visitor Dashboard

Print Badges

Today November - December, 2017 Day Full Week Month Agenda

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
13 Nov	14	15	16	17	18	19
	12:00 - 13:00 Health check (Office)					
20	21	22	23	24	25	26
		29	30			
6	7	8	9	10		
13	14	15	16	17		

December 2017

MON	TUE	WED	THU	FRI	SAT	SUN
	1	2	3	4	5	
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

January 2018

MON	TUE	WED	THU	FRI	SAT	SUN
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Today

New Appointment

- New All Day Event
- Go to This Day
- Go to Today
- Go to Date...
- Change View To

Good Morning Nathan Beveridge,
You have been invited by Matthew Wilkinson to participate in an appointment. Please find additional details below.
Subject: Board Meeting
Location: Office
Start Time: Tuesday, 14 November 2017 @ 12:30
Finish Time: Tuesday, 14 November 2017 @ 13:30
Organiser: Matthew Wilkinson
Attendees: Nathan Beveridge
Many Thanks.

Copyright MCCI®

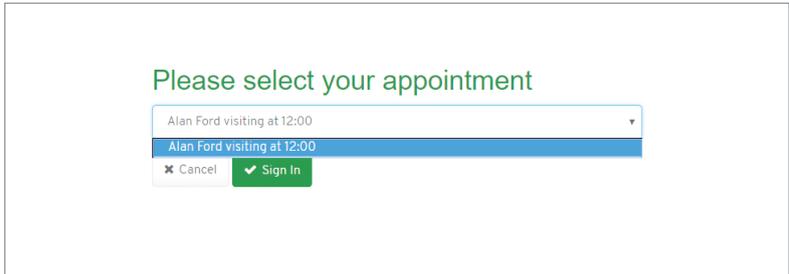
Automated Visitor Response

Demo tPro 2018

Arriving at reception...

If the visitor centre is being used in an attended reception, the receptionist would enter the visitors name and select the correct meeting. The receptionist could then confirm some additional information such as car registration before confirming that the visitor is on site. An email is then sent to all attendees including the visitor who would remain in reception until greeted by an employee.

If the visitor centre is to be used in an unattended reception, we would propose having the app' running on a secure tablet mounted on the wall or desk. The visitor would follow on screen prompts confirming who they are and selecting their meeting. Any additional information such as car registration would then entered before the visitor confirms they are on site. As in the previous example, a confirmation email is sent and an on screen message ask the visitor to wait in reception as the meeting organiser has been notified.





timeware®
Visitor Centre

Tuesday, 14 November 2017

You are currently expected for this appointment. Would you like to confirm your arrival now? [Confirm Arrival](#)

Your Details (ID: 137632)

Visitor ID:	137632	Name:	Alan Ford
Home Telephone:	000000000	Mobile Telephone:	000000000
Email Address:	alan.ford@timeware.co.uk	Badge Number:	45345345
Company:	empire	Vehicle Reg #:	NMCHJ SD
Status:	Due	Update Details	

Your Appointment

Subject:	Health check	Location:	Office
Start Date/Time:	Tue 14/11/2017 12:00	Finish Date/Time:	Tue 14/11/2017 13:00
Organiser:	Matthew Wilkinson	Other Attendees:	
Notes:	<div style="border: 1px solid #ccc; height: 40px;"></div>		



Interactive Digital Signage (IDS)...



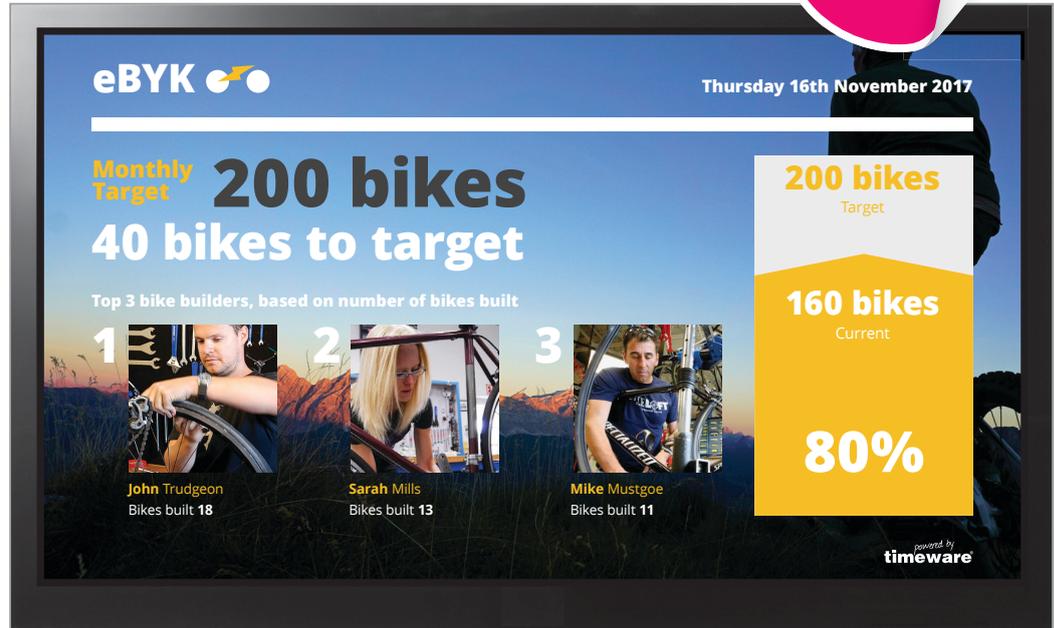
timeware's® new IDS terminal is now available and initial end-user interest has been exceptional.

The IDS terminal utilises the Tokyo platform and can be configured to display information not only from timeware's® database but also any other data made available to the IDS customised app.

Multiple IDS terminals each running a different IDS app can be installed on the customer's network to provide information unique to that area or department.

The IDS is a simple add-on to any timeware® 2018 system and consists of an IDS terminal, an IDS display and a customised IDS app.

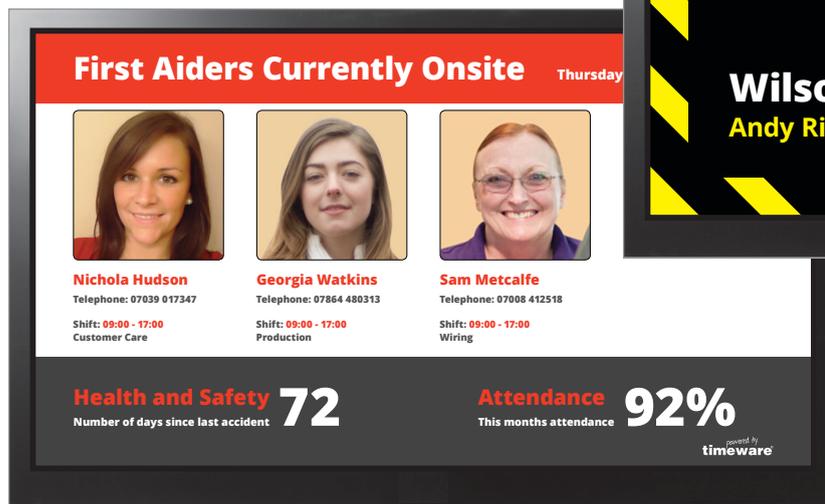
Contact Liz Broadhurst for pricing details



Example of an IDS display highlighting data from the timeware® job costing module.



IDS terminal



Health & safety combined with attendance data

The IDS display makes an ideal “welcome board” when connected to the visitor module.

timeware® access biometric reader...

**NEW FOR
2018**

Secugen & Suprema, it's as easy as 1, 2, 3 (well ISO/IEC 19794-2...)

We had a problem with our biometric solution - there wasn't an IP65 option for outdoor installations. OK, we had the weatherproof cover but this required a large surface area for installation and was not sturdy enough for carpark barriers or turnstiles. The t8-0380 reader we had developed in 2010 was also very difficult to install with a high failure rate (during installation) because of some delicate wiring that was easily broken by even the most careful technician. It was time for a major change.

In late 2016, Secugen announced the release of their UN20 bio reader which supports both Secugen and ISO/IEC 19794-2 formats. ISO/IEC 19794-2 format is an international standard support by many of the leading biometric reader manufacturers. After much research, we decided to swap our default standard from Secugen format to ISO. The v13 was launched in November incorporating a Secugen reader in ISO mode. timeware® 2018 allows the user



to enrol fingers in ISO or the older Secugen mode for downwards compatibility.

This slight change of direction created a great opportunity - the ability to choose another ISO compatible bio reader as a solution for external installations.

Suprema was chosen as a quality vendor and their W2 model due to its IK08 and IP67 ratings.

We also took the opportunity to redesign the t8-0380. Its successor, the t13-0380 is more robust and easier to install. With a loud internal sounder, tactile keypad with a high visibility LED this new design is perfect for internal installations and limited external installations (with weatherproof cover).

The ISO format is here to stay and timeware® is committed to working alongside Secugen and Suprema for the foreseeable future. Our Secugen solution provides a low cost internal installation option, whilst our Suprema solution provides a more robust, waterproof option for harsher environments at a higher price.



A little bit of history...

Further delving into the company archives to bring you the next installment! 1994 to 2001 was a very interesting time and as I don't remember everything with total clarity, the team have had to remind me of the key events!

Part 2 of 4: 1994 – 2001 The first Golden age of timeware®...

1994

Company expands and employs more staff including a trainee programmer called Nathan Price (who eventually becomes Technical Director 18 years later in 2006!)

Mouse support introduced timeware® IV released including access control and job costing modules timemaster IV terminal introduced (larger plastic enclosure)

Total of 900 timeware® systems installed.



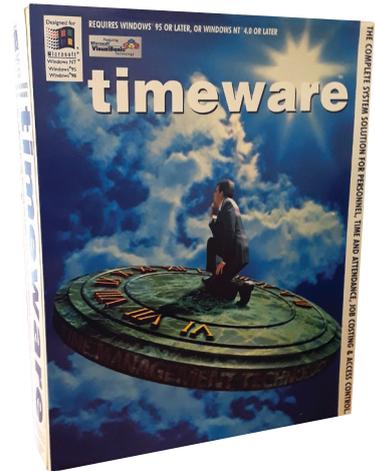
1997

timeware® V released – (first Windows application)

timemaster v5 PCB released with network (TCP/IP) support

Company expands once again and employs more staff including a trainee programmer called Martin Burrill (becomes Senior Project Manager in 2009)

Total of 2500 timeware® systems installed.



1999

timeware® Ltd is formed. First timeware® biometric terminal released incorporating Sony fingerprint technology

Blick (now Stanley tools) become timeware® distributor

timeware® offices opened in Premier Towers, Accra, Ghana timeware.co.uk website registered

timeware® training certificates first issued to end-users

VMC, designers of the Change-Key system have recently completed trials of the timeware® Change-key terminal at J.N Nichols, manufacturers of the world renowned Vimto drink

Total of 4500 timeware® systems installed.



2001

Distributor network reduced as timeware® remodels and begins selling direct to end-users

Introduction of "timeware® Global Assist" support service for end users

Total of 5000 timeware® systems installed.



Out and about...



Organised chaos one early Sunday at Cranswick Lazenbys



Wash-down proximity terminal enclosures at DeliCo Ltd.



Bollard installation at CarGiant



Industrial terminal in IP65 enclosure with IP67 rated Suprema reader for installation in wash-down area at Cranswick PLC

Out and about (a little bit further)...



Lordson Abasa-Addo training at Cocoa Processing Company, Tema, Accra.



Back to school: Induction training at Goldfields Mines in Tarkwa...



MD, Simon Birchall with his packed-lunch and P.E kit at the visisure offices in Frafraha, Accra.

Picture by Lordson Abasa-Addo hiding somewhere in Ghana...



timeware® 2018 site survey at Piccadilly Biscuits, North Kaneshie, Accra.

www.timeware.info

This site is the hub for timeware® Partners. Visit this site regularly to keep up to date with everything timeware®.

- **timeware® partner news**

Our twitter feed is updated several times a day with information about installations and developments. Follow us and we will re-tweet your timeware® stories to the timeware® Partner community.

- **timeware® partner articles**

Keep up to date with interesting stories and excerpts from the insider magazine.

- **timeware® roadmap**

This is our development plan for the year and includes information about the project Tokyo beta-site installations.

- **Partner assist program**

A list of dates in 2017 that you can book free of charge. timeware® staff are available to train your staff, help with complex installs or clean your cars and make the tea ;)



- **Documents**

A list of downloadable .PDF documents that may help with demonstrations, installation and technical questions.

- **Downloads**

Get a copy of your re-branded software from here!

- **Project stages**

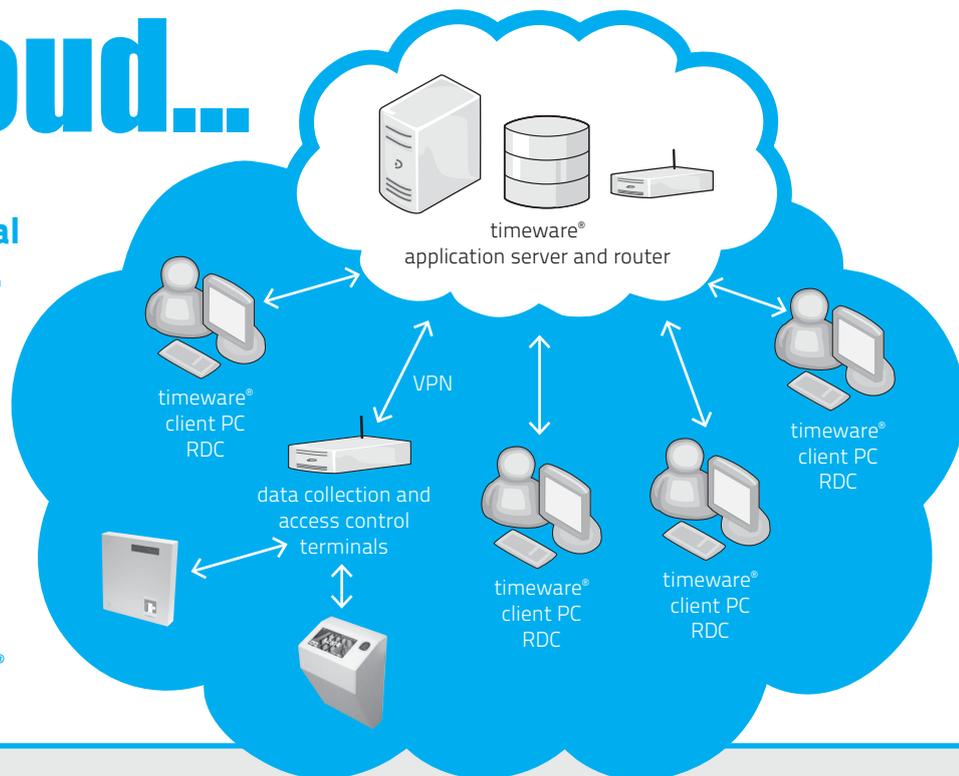
A new page that outlines the various stages associated with a timeware® install.

In the cloud...

**timeware® have appointed
WORKPLACE LIVE as their official
cloud services solution provider.**

The development team have worked with WORKPLACE LIVE on a number of successful projects where timeware® has been installed in a cloud server accessed by clients using RDC's. timeware® attendance terminals and door controllers are connected to the cloud using a VPN.

Partners wishing to discuss the benefits of converting their timeware® system to a cloud based solution can contact timeware® customer care on +44 (0)1706 659368.



WORKPLACE LIVE Ltd

7th Floor, Davis House, High Street, Croydon, CR0 1QE

Phone 0208 543 3322 Email info@workplacelive.com



November 2017

timeware®
insider

29

Brand development

TA Design offer a comprehensive service specialising in brand development, website design, magazine and catalogue design.

We have worked with timeware® for over twenty years, developing their brand identity, websites, documentation and market presence. Along the way we have also developed our own skill set to suit their specialist requirements.

We now design the touchscreen themes to a stage where they are ready for instant upload to the terminal and have assisted timeware® with the look and development of the latest software, personalising it and much more for many of the Associate Partners.

Opposite are a few examples of some of the items that we produce for timeware®.

Website development

Re-branding & exhibitions

Touchscreen theme designs

Logos & advertising

Brochures & stationery

Hologram certificates

Custom
touchscreen
terminal
themes from

£80
+VAT

8
1
2
0
1
7

Developer

advertorial



TWC
timeware® web client

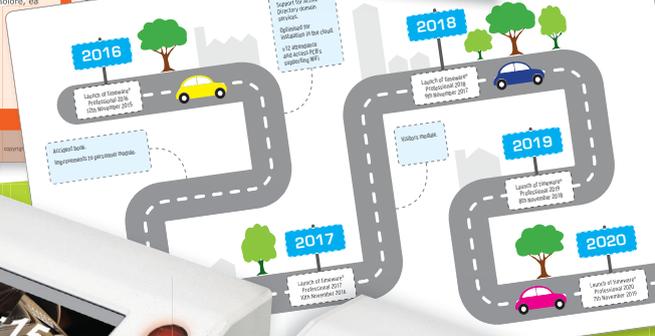


Absence Management
Absence and Holidays - Unitario. Un la vessequeas eicilium imendit vendis di oditoritate, quo beate.



Job Costing
Job Costing - Incispermio que comis eum nem peraturo, diore non pernatemqus motore, ea

Cost Centring
Cost Centres - Adipiscing elit



Modules include:
Personnel, Absence Management, Attendance
ADP (Attendance Display Panel), Reports, My

The timeware® partner site is available at
www.timeware.info



Follow us on Twitter **@timewarepartner**



Subscribe to our YouTube
channel **timewarepartner**

Contact

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Official re-brand launch of timeware® Professional 2018

at the Broadfield Hotel, Sparrow Hill,
Rochdale, Lancashire, OL16 1AF.

Thursday February 15th 2018

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timeware® v13 in detail...

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